

# DOUGLAS COUNTY GOVERNMENT

Finance Department, Purchasing Division  
100 Third Street, Suite 130  
Castle Rock, Colorado 80104  
Telephone: 303-660-7434  
[www.douglas.co.us](http://www.douglas.co.us)

## REQUEST FOR QUALIFICATIONS (RFQ)

NO. 018-24

### DOUGLAS COUNTY CARE COMPACT EXPANSION CARE COORDINATION ENHANCEMENTS

**YOUR RFQ RESPONSE MUST BE RECEIVED NO LATER THAN  
APRIL 16, 2024 @ 4:00 P.M.**

#### RFQ CERTIFICATION

We offer to furnish to Douglas County the information requested in accordance with the specifications and subject to the terms and conditions described herein:

NAME: CHURCH OF THE ROCK, INC.

ADDRESS: 4881 CHEROKEE DR.

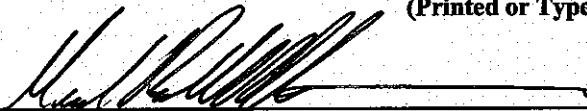
CITY: CASTLE ROCK STATE: CO ZIP: 80109

TELEPHONE NUMBER: 303-688-0777 FAX NUMBER: \_\_\_\_\_

E-MAIL ADDRESS: MIKE@THEROCK.ORG, ANDREW@THEROCK.ORG

BY: MIKE POLHEMUS

(Printed or Typed Name)



(Written Signature)

TAXPAYER I.D. NUMBER: 74-2374836

**Signature constitutes acceptance of all terms and conditions listed on this form and all documents attached.**

Please submit four (4) copies of your RFQ response in a sealed envelope that is clearly marked with the Request for Qualifications (RFQ) information described above. Mail or hand-carry all responses to Douglas County Government, Finance Department, Purchasing Division, 100 Third Street, Suite 130, Castle Rock, Colorado 80104, prior to the due date and time. Electronic or fax responses will not be accepted. It is the sole responsibility of each respondent to ensure that their RFQ response is received on time. Responses will not be considered which are received after the time stated. If closure of Douglas County buildings occurs on the due date, responses must then be delivered to the Purchasing Division on the following business day before 12 noon.

Douglas County reserves the right to reject any or all responses or accept any presented which meet or exceed the specifications and which are deemed to be in the best interest of Douglas County. The County also reserves the right to waive formalities or informalities of this procedure.

**1. Description of Your Company:**

Church of The Rock, Inc., known often as The Rock, has been serving residents in Douglas County since the late 1980's. In the early years we operated as a gathering place for worship services, but in the last decade we've really expanded our focus to include the broader community, not just those who would consider themselves congregants or regular-attenders.

We began in 2014 by partnering with Douglas County Human Services to help meet the biggest needs of the county. Foster care and assisting families with meals was where we started and it was a huge success. We continued working with Douglas County to identify additional needs in our community and found opportunities for our organization to serve meals, provide groceries, collect and give clothing, provide job coaching, offer financial assistance to prevent evictions and utility shut-offs, repair vehicles, and much more. In every initiative and program we engaged in, we always worked diligently to offer care, compassion, ongoing support, and love.

Under the oversight of the Douglas County Mental Health Initiative, we had the privilege of being part of the formation team for The Care Compact and through a collaborative effort of partnering together to help individuals navigate crisis situations and overcome barriers to care through a multi-system approach, we have seen great success and are now excited to see The Care Compact go to the next level of operations for Douglas County.

We look forward to partnering further with our county in order to improve outcomes and reduce inefficiencies.

**2. Evidence of Ability & Areas of Interest:**

Our goal is to be as helpful as we can be in a collaborative partnership with Douglas County. Many of the programs we now engage in were once outside of our core competencies. But because there was a need, we committed staff and resources to become a part of the solution. Now, we have years of experience and testimonies of successfully helping families in ways we never dreamed were possible.

In reviewing the RFQ documents, we've identified the following categories as areas of support that our organization would be interested in providing:

- (c) Benefits navigation and application support
- (d) Transitions of care between different levels of care and between agencies
- (e) Community-based case management
- (f) Housing navigation, self-sufficiency, and connection to basic needs
- (i) Children, Youth, and Family-specific services

Our team speaks with families in crisis on a daily basis. We can quickly assist with tangible needs such as food through our expanding Food Bank (distributing over 400K pounds of food a year), free clothing from our Blessing Room, and other resources through the CarePortal. Our team has experience in helping

families financially with the Temporary Assistance for Needy Families program (TANF), the United Way's Emergency Food & Shelter Program (EFSP) and other funding, grants, and resources.

The Rock was one of the designated agencies in Douglas County to administer rental and utility assistance funds through the many phases of the Emergency Rental Assistance (ERA) program to help families in crisis. Our team engaged extensively with families in immediate danger of eviction or a critical utility shut off. In addition to funding, we provided support, resource navigation, problem solving and encouragement.

We learned more and deepened our case management skills with DC Cares and the ERA program, "Pathways to Employment". We helped clients identify areas of need using the CFSA assessment tool and by consistently meeting with clients and families. We helped them navigate resources and benefits that they could use such as securing and maintaining employment, furthering their education, using budgeting tools, and acquiring child care assistance to name a few. We assisted them with goal setting and creating action plans to put them on a path to self sufficiency. We continue to pull from our experience in these wrap around case management models and bring them into what we do on a daily basis.

We are accustomed to working with other agencies such as Manna Connect/Manna Resource Center, Catholic Charities, Help and Hope Center, the Housing Partnership, partners in the Community of Care Network and many other resources that are valuable for our clients.

We partner with and support many Douglas County programs such as Community Services, the HEART team, the Homeless Initiative, the Mental Health Initiative, CRT teams, and the work we've done thus far with The Care Compact.

Our organization has a huge heart for Children, Youth, and Families. Alongside our church-related ministries to children and families, we also partner with other organizations and agencies in our community to help those in need. We support the CRPD SROs, the DCSD Homeless Students program/McKinney Vento Services, DHS kinship placements, DHS Child Maltreatment Prevention Plan, CASA (Court Appointed Special Advocates), CarePortal, Foster & Adoption programs like Hope's Promise and Hope & Home, and we look forward to increasing our involvement with our newest partnership through the Youth Care Compact (YCC).

Throughout our involvement in these many partnerships, programs, and initiatives, our Rock staff has learned to utilize several platforms including EmpowOR, the Eligibility Partner Client log (TANF), Julota, and CarePortal.

### **3. Ability To Provide Dedicated Support:**

Sharon Easton is our organization's compassionate care coordinator. She has a Bachelor's degree in psychology and more than 20 years of teaching and consulting in the field of elementary education. More recently, she has been trained in Trust-Based Relational Intervention (TBRI) (an attachment-based trauma-informed intervention strategy), Colorado Family Support Assessment (CFSA), and Douglas County's Integral Care Training for wrap around case management. Sharon helps our organization stay connected and coordinated with our strategic partners, as well as working directly with individuals and families to receive the care they need. As an organization, we would allocate Ms. Easton's time, experience, and skillset to serve TCC care teams and clients, providing Children, Youth, and Family-specific services.

**Additional Supplemental Support:**

Our organization is partnered with Bobby Jones, a care provider working with public/private schools and school districts in Colorado and Wyoming, to help change school culture to support students' mental health and emotional wellbeing. For more on Bobby Jones, you can go to [www.bobbyjonesspeaks.com](http://www.bobbyjonesspeaks.com). He is an invaluable resource that has helped schools reduce their at-risk student count from double digit numbers down to zero. Depending on the YCC needs, we would like to offer Bobby's services, under The Rock, to assist with Youth services.

Our Rock staff is also capable and willing to assist with the YCC and TCC by providing mentorship, coaching, and other support services to at-risk Children, Youth, and Families that are not yet in need of traditional or formal outpatient mental health treatment.

Ultimately, our organization desires to partner and assist in every way we can. As this Care Compact program develops and further needs are identified, we will continue to adjust and adapt to help meet new needs, provide solutions, and work collaboratively with The Care Compact team.

**4. Estimated Fee Schedule:**

We are requesting a part-time salary position with benefits for a yearly fee of \$40,000 per year for dedicated support with the TCC. We also request up to \$15,000 per year for additional YCC services and supplemental TCC support services to be billed at \$40/hour for the Rock staff and billed at \$75/hour for Bobby Jones on an as-needed basis.

We are open to price and scope adjustments at the request of Douglas County and are able to bill annually or monthly, depending on the county's preference.

**5. Potential Conflicts of Interest:**

We are not aware of any potential conflicts of interest and have been working with The Care Compact since inception.

**6. Commitment to Continue Efforts:**

Our organization currently covers the costs associated with our staff's involvement in The Care Compact. We anticipate that after the period of funding we would continue to cover costs to partner with TCC and DCMHI. We are committed to a long-term partnership that will likely outlast this specific funding.

**7. References:**

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