

Change Request

Change Request

Legal Entity: Harris Corrections Solutions Inc Number: CR-006

Prepared By: Lori Mercer Date: 10/07/2024

Douglas County Pretrial

Project: Management System Phase: Configure

| CUSTOMER NAME AND ADDRESS | CUSTOMER CONTACT NAME AUTHORIZED TO REQUEST CHANGE |
|--|--|
| Douglas County Government 100 Third Street Castle Rock, CO 80104 | John Huber jhuber@douglas.co.us |
| PROJECT MANAGER | CONTRACT NUMBER |
| Glenn DeRoy | MSA 2023-2028 |
| REQUEST DATE | REQUESTED BY: |
| 09/27/2024 | Craig Vacura |

CHANGE TYPE - CHECK ALL APPLICABLE

| Х | Requirements | Design | | Training |
|---|--------------|---------|---|----------|
| | Schedule | QA/Test | Χ | Estimate |

PAYMENT TYPE - SOURCE

| Χ | Fixed Price | Time and Materials |
|---|--------------------|--------------------|
| | Contract Amendment | |

CHANGE INFORMATION:

PROPOSED CHANGE SUMMARY DESCRIPTION

This Change Request constitutes an addendum and/or amendment to the Statement of Work dated 11/13/2023, *Douglas County Pretrial Management System* and is governed by the MSA dated 11/13/2023 between *Douglas County and HCOR*.

This document addresses the following changes in project scope:

- 1. Report and Template Reconciliation
- 2 Data Migration for P2B Tables
- 3. Data Migration for GPS / Victim Exclusions
- 4. Loading Documents and Images
- 5. Adjustment of Year 1 Support Fees

1) Report and Template Reconciliation

This change addresses a change in the number and names of:

- a. Reports
- b. Templates



The table below summarizes the changes in the number of Reports and Templates in scope:

| | Original # | | | Removed (incl. ComCor) | | Actual | | Added to Scope | | Revised Totals |
|------------|-------------------------|----|---|------------------------------|---|--------|---|----------------------|-------|-------------------|
| Reports | SOW and Requirements | 50 | - | 31 | = | 19 | + | 12 | = | 31 |
| Templates | | 27 | - | 2 | = | 25 | + | 7 | = | 32 |
| Total | | 77 | | | - | | | | Total | 63 |
| Difference | | 14 | | | | | | | | |

The table below provides the details of the changes in scope for Reports and Templates and includes changes to the report/template names if applicable.

| REF | PORTS | |
|-----|---|---|
| # | SOSA Name | Provided Name |
| | | Daily Transaction Reconciliations Cash |
| 1 | Daily Transaction Report / Reconciliation Report | Daily Transaction Credit Cards |
| 2 | Payment Vendor Reconciliation Report | Payment Vendor Reconciliation Report |
| 3 | Account Transaction History (client assessed fees/ payment history) | Account Transaction History (client assessed fees/ payment history) |
| 4 | Case/Workload Management Report | Case/Workload Management Report |
| 5 | Client Termination List | Client Termination List |
| 6 | FTA List | FTA List |
| 7 | Monthly Case Review | Monthly Case Review |
| 8 | Outstanding Debt | Outstanding Debt |
| 9 | Recidivism | Recidivism (Ad-hoc Report) |
| 10 | Statistical Comparison | Statistical Comparison |
| 11 | Statistical Overview | Statistical Overview |
| 12 | Supervision Demographic & Statistics | Supervision Demographic & Statistics (Ad-hoc Report) |
| 13 | In-Home Statistical Report | DB IHD Statistical Report New Cases |
| 14 | Client Intake List | SUP Client Intake List |
| 15 | Client Intake Report | Client Intake Report (Global Report) |
| 16 | Monthly Intake Report | Monthly Intake Report (Global Report) |
| 17 | Bond Condition List | Bond Condition List |
| 18 | Bond Statistics | Bond Statistics |
| 19 | MOP Statistics (Phase I, II, III) | MOP Count |
| 20 | Client Days in Jail | Client Days in Jail (Ad-hoc Report) PTRS |
| 21 | Client days under supervision | Client days under supervision |
| 22 | New Supervision Clients | New Supervision Clients |
| 23 | Pretrial Services Annual Report to State Judicial Department | State Report - PTRS Involvements |
| 24 | Pre-Trial Supervision Time | PTRS Count Prior Supervision Period |
| 25 | Rearrest Report / Query | Rearrest Report / Query (Ad-hoc Report) PTRS |
| 26 | Agency Comments | Agency Comments (Report) |
| 27 | Agency Status List | Agency Status List |
| 28 | Agency Tally | Agency Tally Hours Completed |
| 29 | Service Agreement Report | Service Agreement Report |
| 30 | Special Creative Placement List | AC Special Creative Placement List |
| 31 | Annual Activity Summary | Annual Activity Summary |
| 32 | Approval/Denial | ISP Approval/Denials |
| 33 | Clients with No Board Review Scheduled | Clients with No Board Review Scheduled |
| 34 | Eligible Cases | CC Approved/Elig Waitlist Status |
| 35 | Eligible List Transition Clients | CC Transition App/Elig by review date |
| 36 | Eligible Without Review Diversion Clients | CC Eligible Without Review |
| 37 | Eligible Without Review Transition Clients | CC Transition Eligible Without Review |
| 38 | Escape List | Escape List |





| 39 | Participation Summary | Board Member Participation Summary |
|----|--|---|
| 40 | Placement Review | Placement Review |
| 41 | Board Primary Rejection List | Primary Rejection List |
| 42 | Quarterly Primary Rejection List | Primary Rejection List |
| 43 | Record of Action Transition Clients | Record of Action Transition Clients |
| 44 | Referral Breakdown | Referral Breakdown |
| 45 | Review List | Review List |
| 46 | Reviewal Approved 12 months | Reviewal Approved 12 months |
| 47 | Statistical Comparison of all Eligible Without Review cases CC | Statistical Comparison of all Eligible Without Review cases |
| 48 | Voting results report | Voting results report |
| 49 | Waiting List | Waiting List |
| 50 | Termination Report IHD (Global Report) | IHD All Terminations by Term Status |

| # | Reports - Removed from Scope | | |
|---|--------------------------------------|----|----------------------------|
| 1 | Monthly Case Review | 6 | Monthly Intake Report |
| 2 | Recidivism | 7 | Client Days in Jail |
| 3 | Supervision Demographic & Statistics | 8 | Pre-Trial Supervision Time |
| 4 | In-Home Statistical Report | 9 | Rearrest Report / Query |
| 5 | Client Intake Report | 10 | Agency Comments |

| # | ComCor Reports (Removed from Scope) | | |
|----|--|----|---|
| 1 | Annual Activity Summary | 12 | Primary Rejection List (Quarterly Primary) |
| 2 | ISP Approval/Denials | 13 | Record of Action Transition Clients |
| 3 | Clients with No Board Review Scheduled | 14 | Referral Breakdown |
| 4 | CC Approved/Elig Waitlist Status | 15 | Review List |
| 5 | CC Transition App/Elig by review date | 16 | Reviewal Approved 12 months |
| 6 | CC Eligible Without Review | 17 | Statistical Comparison of all Eligible Without Review cases |
| 7 | CC Transition Eligible Without Review | 18 | Voting Results Report |
| 8 | Escape List | 19 | Waiting List |
| 9 | Board Member Participation Summary | 20 | Statistical Comparison |
| 10 | Placement Review | 21 | Statistical Overview |
| 11 | Primary Rejection List (Board Primary) | | |

| # | Reports - Added to Scope | | |
|---|--|----|---|
| 1 | SUP My Clients with Court Next Week | 7 | Intakes Completed |
| 2 | Sup My Clients with Fees Due | 8 | SUP All Caseload |
| 3 | CS My Non-Compliant Clients | 9 | SUP My Clients Without an Intake |
| 4 | CS My Clients Terming Soon | 10 | UPS Agency List-14 Over |
| 5 | Community Service Agency Referrals (30.73) | 11 | SUP My Active Clients - Overview Report |
| 6 | SUP All Clients QQ | 12 | MOP (Multiple Offense) All Terminated |

| TEN | MPLATES | |
|-----|------------------------------------|--|
| # | SOSA Name | Provided Name |
| 1 | Agency Referral Letter | CS Agency Referral Letter |
| 2 | Application to Revoke | Application to Revoke |
| 3 | Arrest Warrant | IHD Arrest Warrant |
| 4 | Bond Report | Bond Report |
| 5 | Client UPS Monitor form | CS Monitor Form |
| 6 | Client UPS Service agreement | CS Service Agreement |
| 7 | Client's condition of service form | CS Remote Intake form |
| 8 | Failure to appear (FTA) | PTRS FTA Recovery |
| 9 | Generate Payment Receipt | Payment Receipt |
| 10 | GPS Client detail | PTRS GPS Def |
| 11 | Home Site Field Sheet | IHD Home Site Field Sheet |
| 12 | In-Home Detention / Update Report | CS Update Report |
| 13 | Inter-County Referral | CS Inter County Referral |
| 14 | No Contact Letter | No Contact Letter |
| 15 | Non-compliant letter | PTRS Non-Compliant Letter or NC Letter |





| 16 | Non-Compliant Term Report | CS Non-Compliant Term Report |
|----|---|--|
| 17 | Notice of Surety | PTRS Notice to Surety |
| 18 | Placement Notification | Placement Notification CC |
| 19 | Record of Action | Record of Action CC |
| 20 | Status/Transition (Phase I, II, III, IV Report) | MOP Status Transition |
| 21 | Successful Termination | CS Successful Termination (UPS) |
| 22 | Successful Termination | IHD Successful Termination |
| 23 | Supervision non-compliant letter | Court Compliance PTRS/ PTRS Supervisory Report |
| 24 | Travel Permit | PTRS Travel Permit |
| 25 | Update Report | IHD Update Report |
| 26 | Warrant Request (Phase I, II, III, IV Report) | MOP Warrant Request |
| 27 | PTRS Provider Referral Letter | PTRS Provider Referral Letter |

| # | Templates – Removed from Scope | | | | | |
|---|--------------------------------|--|--|--|--|--|
| 1 | No Contact Letter | | | | | |
| 2 | Non-Compliant Letter | | | | | |

| # | Templates - Added to Scope | | | |
|---|--------------------------------|--|--|--|
| 1 | IHD Order Warrant | | | |
| 2 | PTRS Sentencing Report | | | |
| 3 | PTRS Victim Information Report | | | |
| 4 | CS Full Intake Forms | | | |
| 5 | Promissory Note PTRS & CS | | | |
| 6 | 6 Promissory Note IHD | | | |
| 7 | CS Out of State Referral | | | |

In summary, there is a net reduction in scope of 16 Reports/Templates.

2) Data Migration for P2B Tables

This change addresses the change in scope resulting from the conclusion of the Discovery Phase of the project implementation (note – CR001 previously added P2A tables to the scope of Data Migration).

This change increases the data migration scope of the project by adding the P2B tables listed below. These tables will be migrated from Douglas County's legacy pretrial application to Pretrial360, specifically those tables defined as:

- a. P2B Tables Legacy
- b. P2B Tables Transactional

| ID | P2B Data Migration Tables | Туре | Migration type |
|----|-------------------------------|---------------|--------------------|
| 1 | Travel Request | Transactional | Standard Migration |
| 2 | Electronic Alcohol Monitoring | Transactional | Standard Migration |
| 3 | Oral Swab c | Transactional | Standard Migration |
| 4 | Breath Analysis c | Transactional | Standard Migration |
| 5 | UA BA Condition Tracking c | Transactional | Standard Migration |
| 6 | Re Arrest c | Transactional | Legacy |
| 7 | Schedule c | Transactional | Legacy |

The process to migrate the tables identified above is:

- Create mapping document
- Conduct mapping sessions & mapping approval
- 3 Views and 1 stored procedure for transformations
- SSIS package to stage and insert
- Conduct iterative validation and remediation rounds





Douglas County will provide mapping validations and approval of data migrated,

3) Data Migration for GPS/ Victim Exclusions Tables

This change addresses the migration of the GPS / Victim Exclusions data tables that have been identified as a critical item for Douglas County.

| ID | Data Migration Table | Туре | Migration type |
|----|-----------------------------------|---------------|--------------------|
| 1 | Exclusion_c (GPS/Victim Exclusion | Transactional | Standard Migration |

The process to migrate the table identified above is:

- Create mapping document
- Conduct mapping sessions & mapping approval
- 3 Views and 1 stored procedure for transformations
- SSIS package to stage and insert
- Conduct iterative validation and remediation rounds

Douglas County will provide mapping validations and approval of data migrated,

4) Upload Legacy Documents and Images

This change addresses a request to upload legacy Documents and Images (mugshots) into SharePoint and enable a link to the appropriate SharePoint document from Pretrial360.

| Data Migration Tables | Type |
|--|-------------------------|
| Images for Mugshots | Image Attachment |
| Documents for Involvement | Documents to SharePoint |
| Documents for Judicial Case | Documents to SharePoint |
| Documents for Bond_Interview_c | Documents to SharePoint |
| Documents for Community Service Tracking | Documents to SharePoint |

HCOR will build and QA the required processes to enable Documents and Images (mugshots) to be uploaded into the Pretrial360 environment. Douglas County will provide review and approval of documents and images uploaded. The total number of documents will not surpass 180K and 30K mugshot images.

5) Adjustment of Year 1 Support Fees

Year 1 Support fees will be adjusted to reflect the change in go-live date that was previously documented in CR002.







- 1) Reports and Templates Reconciliation, requirement does not impact the project's final go-live date.
- Data Migration for P2B Tables are not required for Pretrial go-live (currently scheduled for late November). However, Douglas County desires to have this change delivered as soon as possible after go-live. HCOR will confirm the delivery schedule for these changes no later than October 14, 2024.
- The migration of the GPS / Victim Exclusion data tables is required for go-live and will be included in the delivery schedule following approval of this CR by Douglas County.
- 4) Loading Documents and Images are not required for Pretrial go-live (currently scheduled for late November). However, Douglas County desires to have this change delivered as soon as possible after go-live. HCOR will confirm the delivery schedule for these changes no later than October 14, 2024.

JUSTIFICATION AND IMPACT OF PROPOSED CHANGE

This Change Request is being submitted to capture changes in scope that have occurred throughout the project. There is no change to the project schedule resulting from the changes identified above (note that P2B table migration and loading of Documents and Images will be delivered as soon after go-live as possible as noted above). Changes to project costs are identified below.

DELIVERABLES / TASKS

- The Report and Template deliverables will be adjusted to reflect the agreed-upon in-scope Reports and Templates as reflected in this CR.
- Migrate the additional P2B data tables identified above (as soon after go-live as possible).
- Migrate the GPS / Victim Exclusions data table identified above for go-live.
- Load Documents and Images (mugshots) as identified above (as soon after go-live as possible).





PRICE AND PAYMENT SCHEDULE FOR PROPOSED CHANGE

The table below summarizes the price and payment schedule for the 5 change-in-scope items described in this Change Request:

| | # | Description | Payment schedule | Price |
|--------|---|---|--|------------|
| | | Reports & Template Reconciliation | NA – credit | (\$18,365) |
| | 2 | Migrate additional P2B Tables | December 15 th , 2024 (will be invoiced as a stand-alone milestone) | \$21,780 |
| | | Migration GPS / Victim Exclusion Table | TBD | \$7,980 |
| | 4 | Loading Documents and Images | December 15 th , 2024 (will be invoiced as a stand-alone milestone) | \$15,840 |
| 1 5 1_ | | Adjustment of Year 1 Support Fees | NA – credit | (\$7,920) |
| | | Net Cost of CR004 | | \$19,315 |

| ALTERNATIVES | |
|--------------|--|
| N/A | |

RISK EVALUATION

N/A

Services defined herein are governed by the terms and conditions of the Master Services Agreement and any applicable Statement of Work. Both parties agree to the Statement of Work changes as defined above. Work will be scheduled as required after change request CR002 (which extended the go-live date to November 20, 2024) between Douglas County and Harris Corrections.

When approved by both parties, each Change Request becomes a Change Order.

Agreed to by:

| _ | DS |
|---|----|
| 1 | l |

| John Huber | Harris Corrections Solutions | |
|--------------------|------------------------------|-----------|
| Custome: Signature | Legal Entity | Signature |
| John Huber | Kerry Lynn, Executive Vice F | President |
| Printed Name | Printed Name | |
| 10/22/2024 | October 9, 2024 | |
| Date | Date | |

THANK YOU FOR YOUR BUSINESS!



DOUGLAS COUNTY, COLORADO REQUEST FOR PURCHASE ORDER CHANGE

| PO NUMBER | 2023942 | | VENDOR NAME | Harris Corrections | |
|------------------------------|---|---|--|-----------------------------|---------------------------|
| PO BALANCE | \$388,136.00 | | | 2429 Military Rd. # | 300 |
| REFERENCE: | SVRQ0056323 | | Niagara Falls, NY 14304 | | 4304 |
| | | | | **EN | ITER DOLLARS AND CENTS** |
| G/L ACCOUNT # | LINE | ORIGINAL | NET \$\$ OF PREVIOUS | INCREASE | TOTAL PO |
| BUSINESS UNIT/OBJECT | ТҮРЕ | PO AMOUNT | CHANGE ORDERS | (DECREASE) | AMOUNT |
| 800900.443600 | | \$995,692.00 | \$87,492.00 | \$19,315.00 | \$1,102,499.00 |
| | | | | | |
| | | | | | |
| TOTALS | | \$995,692.00 | \$87,492.00 | \$19,315.00 | \$1,102,499.00 |
| | | ı | | | |
| | | CHECK HERE | | MEETING DATE | |
| | | CHANGE ORDER REQUI | RES FURTHER DISCUSSION & SIG MEETING AGENDA, AS | | ORE ON THE BOCC STAFF |
| | | | , | | DS |
| DIVISION: | INFORM | IATION TECHNOLOG | SY | REQUESTED BY: | Craig Vacura |
| REASON FOR CHANGE: | | | eports, increase data migr | - | |
| | | or unused support fo | · · · · · · · · · · · · · · · · · · · | <u> </u> | ic m.g. acion, and |
| | | hed by: Huber | | | 10/22/2024 |
| SIGNATURE: | (- | 426E9438 | | _ DATE: | |
| | 711 00 25 7 11 | | | | |
| NOTE #1: REQUIRES APPROVAL O | a) If this che or more, ob) When the order was | nange order, in addition t or; his change order increase issued for \$100,000 or m | o any previous change orders, inc es the total amount of the purcha- iore (and approved by two (2) Coi | se order and the amount (| of the original purchase |
| • | a) If this ch | nange order is in the amo | ount of \$100,000 or more, or; to any previous change orders, inc | crease the total purchase (| order amount to \$100,000 |
| COUNTY MANAGER: | | | | DATE: | |
| COUNTY COMMISSIONER: | | | | DATE: | |
| COUNTY COMMISSIONER: | | | | DATE: | |
| | | | | | |
| PURCHASING REVIEW: | | | | DATE: | |
| BUDGET REVIEW: | | | | _ DATE: | |
| ENTERED BY: | | | | DATE: | |

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