

Memorandum

DATE: May 1, 2024
TO: DOUGLAS COUNTY ADVISORY BOARDS
FROM: AMY KNOPP, MANAGER OF RUETER-HESS RESERVOIR
CC: STEVE SHOULTZ, CPRE, ASSISTANT DIRECTOR OF PARKS, TRAILS & BUILDING GROUNDS
SUBJECT: RUETER-HESS RECREATION UPDATE FOR APRIL 2024

SUMMARY

This is the Rueter-Hess Recreation update for April 2024.

UPDATES

Rueter-Hess Pavilion Improvement

Rueter-Hess Rangers recently finished sanding the picnic tables at the popular pavilion overlook. This improvement will protect the tables and improve the visitor experience.



Fishing Compliance

Rangers have been busy walking the shoreline making sure anglers are compliant with the Rueter-Hess fishing rules and regulations. To assure fishermen do not accidentally fish in non-authorized areas, "No Fishing Access" signs were installed by staff to help with compliance.



OPERATION AND MAINTENANCE UPDATES

- Opened for water recreation on Friday, April 26th
- Installed a temporary trail reroute along Coyote Run Loop due to trail flooding
- Installation of access mat in the launch area
- Painted interior and exterior of entrance station
- Received and assembled the pontoon boats
- On site vendor preparation
- Spring training for Rangers
- Continuous trail maintenance
- Installed the reservoir navigational buoy system

SPECIAL USE

- Girl Scouts of Colorado July 15 – 19, 2024
- Avid4 Adventure Summer Season Day Camp June - August
- Rock Canyon High School April 10, 2024
- South Metro Fire Department May 31, 2024
- Fransen Pittman Company 5K June 1, 2024
- Women Inspiring Leadership, June 8, 2024

STATS

Visitation	Jan	Feb	Mar	Apr	2024 Total
Reservations made	10	14	81	120	225
Reservations attended	7	7	52	95	161
No show reservations	3	7	29	25	64
Total visitors at the reservoir	15	17	118	160	310
Incline visitors	3537	3106	5325	5879	17847
Coyote Run Loop visitors	690	545	341	737	2313
Newlin Gold trail visitors	10	17	71	72	170
Total Visitors	4242	3668	5784	6776	20470
Vehicles allowed in because they couldn't make a reservation (Failed Reservation)	0	0	0	2	2

Reservation System Feedback	Jan	Feb	Mar	Apr	2024 Total
Reservation complaints	0	0	1	0	1
Vendor reported reservation complaints	0	0	0	0	0
Complaints via email or phone	0	0	0	0	0
Total complaints	0	0	1	0	1

Fishing	Jan	Feb	Mar	Apr	2024 Total
Adult anglers	1	0	51	104	156
Youth anglers	0	0	14	15	29
Total anglers	1	0	65	119	185
Tackle Box Inspections	1	0	51	96	148
Fishing checks	1	0	39	93	133

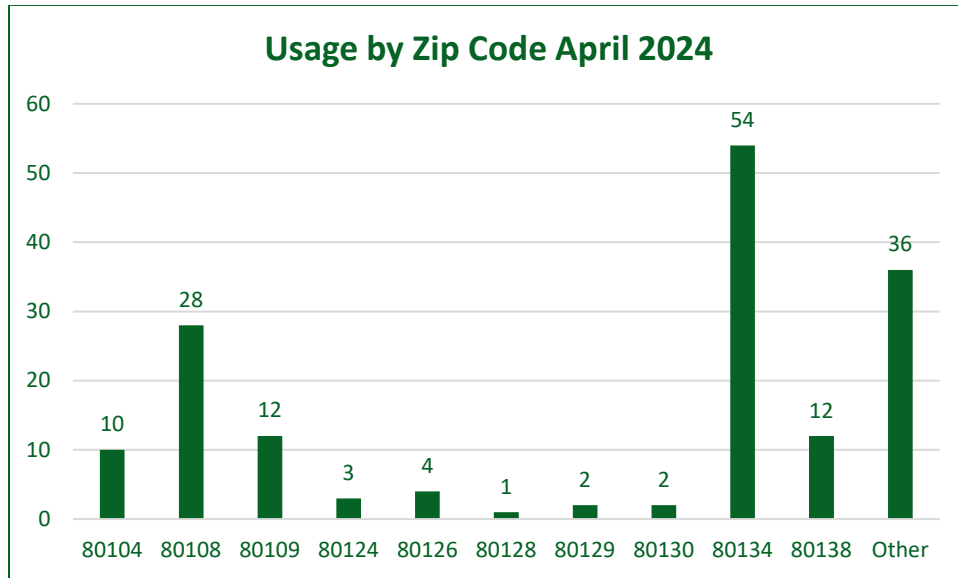
Special Events	Jan	Feb	Mar	Apr	2024 Total
Partner days	0	0	0	0	0
Partner days attendance	0	0	0	0	0
Partner programming days	0	0	0	0	0
Partner programming days attendance	0	0	0	0	0
Total special activities/events	0	0	0	0	0
Total people attending special events	0	0	0	0	0

Public Safety	Jan	Feb	Mar	Apr	2024 Total
Water assist (just needed some help)	0	0	0	0	0
Trail assist	0	0	0	0	0
Number of people helped during assists	0	0	0	0	0
Water rescue (dangerous or distressed situations)	0	0	0	0	0
Trail rescue	0	0	0	0	0
People helped during rescue	0	0	0	0	0
Overdue groups	0	0	0	1	1
Number of people overdue	0	0	0	2	2
Number of people helped to recreate safely	0	0	0	0	0

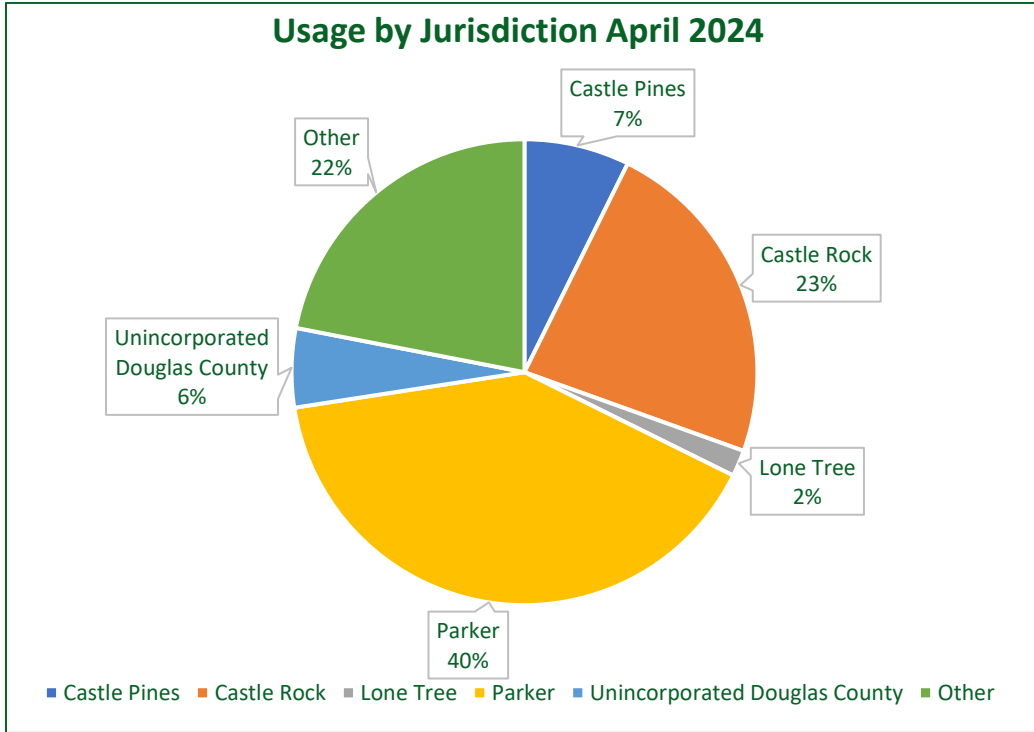
Ranger Patrol (hours)	Jan	Feb	Mar	Apr	2024 Total
Foot patrol	34.00	57.00	124.00	179.00	394.00
Bike patrol	0.00	0.00	2.00	6.00	8.00
Boat patrol	0.00	0.00	0.00	31.00	31.00
Vehicle and ATV patrol	41.00	59.00	69.00	124.00	293.00
Entrance station	194.00	121.00	293.00	278.00	886.00
Training	59.00	105.00	101.00	74.00	339.00
Admin at HHRP	464.00	430.00	91.00	45.00	1,030.00
Holiday/Vacation/PTO	64.00	44.00	16.00	63.00	187.00
Total hours	856.00	816.00	696.00	800.00	3,168.00

Watercraft Inspections	Jan	Feb	Mar	Apr	2024 Total
Paddleboard inspection	0	0	0	0	0
Canoe inspection	0	0	0	1	1
Kayak inspections	0	0	0	2	2
Windsurf inspections	0	0	0	0	0
Other	0	0	0	0	0
Total watercraft inspection	0	0	0	3	3
Paddleboard cleaned	0	0	0	0	0
Canoe cleaned	0	0	0	0	0
Kayak cleaned	0	0	0	0	0
Windsurf cleaned	0	0	0	0	0
Other	0	0	0	0	0
Failed paddleboard inspection	0	0	0	0	0
Failed canoe inspection	0	0	0	0	0
Failed kayak inspections	0	0	0	0	0
Windsurf and wing surf inspections	0	0	0	0	0
Other	0	0	0	0	0
Total failed inspections (not allowed to launch)	0	0	0	0	0
Rules and Regulations	Jan	Feb	Mar	Apr	2024 Total
PFD violations	0	0	0	0	0
Swim/wade	0	0	0	0	0
Dogs on shore	0	0	0	0	0
Dogs in water	0	0	0	0	0
Dogs off leash	1	4	7	4	16
Alcohol on property	0	0	1	0	1
Vehicles parked in undesignated areas	6	4	7	0	17
Off trail use	0	0	4	5	9
Bait violations	0	0	0	0	0
Hook violations	1	0	2	0	3
Poles violations	0	0	0	0	0
Fishing in restricted areas	0	0	0	20	20
Fishing license violations	0	0	0	0	0
No fishing permit violations	0	0	0	0	0
Total rule violations	8	8	21	29	66
Trail Maintenance (hours)	Jan	Feb	Mar	Apr	2024 Total
Trail maintenance	3.0	19.0	39.5	12	73.5
Establish new trail	0.0	0.0	4.5	0.0	4.5
Fishing access maintenance	0.0	0.0	0.0	0.0	0.0
Establish new fishing access	0.0	0.0	0.0	0.0	0.0
Total trail maintenance hours	3.0	19.0	44.0	0.0	66.0

Comments & Questions	Jan	Feb	Mar	Apr	2024 Total
Allowed activity	0	2	4	16	22
Biking	1	0	0	0	1
Boating	0	0	0	3	3
Camping	0	0	0	0	0
Fishing	4	5	11	13	33
General questions	0	0	15	12	27
Hiking	0	0	0	7	7
Inspections	0	0	0	0	0
Passes	2	2	4	1	9
Refunds	0	0	0	0	0
Rentals	0	0	0	1	1
Reservations and fees	1	2	9	12	24
Special events	0	0	0	1	1
Trails	0	0	3	3	6
Grand total	8	11	46	69	134
Facility Closure	Jan	Feb	Mar	Apr	2024 Total
Facility closure for water quality	0	0	0	0	0
Impacted reservation	0	0	0	0	0
Facility closure for weather	3	0	3	0	6
Total number of impacted people	0	0	0	0	0



Rueter-Hess Usage by Zip Code	
Zip Code	Number of Registrations
80104	10
80108	28
80109	12
80124	3
80126	4
80129	2
80130	2
80134	54
80138	12
Other	36



Rueter-Hess Reservations by Jurisdiction	
Castle Pines	12
Castle Rock	38
Lone Tree	3
Parker	66
Unincorporated Douglas County	9
Other - Outside Douglas County	36