

Grant Application Staff Report

Date: July 29, 2026

To: Douglas County Board of County Commissioners

Through: Douglas J. DeBord, County Manager

From: Jennifer L. Eby, AICP, Director of Community Services

CC: Steven M. Dodrill, Community Programs Administrator
Tiffany Marsitto, Community Services Supervisor
Rand M. Clark, CCAP, NCRT, Assistant Director of Community Services

Subject: **2026 Homelessness Resolution Program grant application in the amount of \$62,500 including a match of \$62,500 for a project total of \$125,000.**

Board of County Commissioners' Business Meeting

August 11, 2026 @ 1:30 p.m.

I. EXECUTIVE SUMMARY

On July 6, 2026, the Colorado Department of Local Affairs (DOLA), Division of Housing (DOH), and Office of Homeless Initiatives (OHI) released the Notice of Funding Availability (NOFA) for the 2026 Homelessness Resolution Program (HRP). Staff requests authorization to apply for \$62,500 with a local match of \$62,500 for a project total of \$125,000. The application requests funds to continue the existing Housing Stabilization Program (HSP) and replace an expiring grant funding currently used to offer hotel vouchers through the Homeless Engagement Assistance and Resource Team (HEART).

II. REQUEST

Staff requests Board of County Commissioners (BCC) authorize application to the DOH for 2026 HRP funding in the amount of \$62,500 with a local match of \$62,500 for a project total of \$125,000.

III. BACKGROUND

The HRP grant is an annual program administered by DOLA through the DOH and OHI. The aim of HRP is to enhance the continuum of comprehensive, housing-focused solutions throughout the State to end housing instability. HRP awards are funded through multiple sources including Federal Emergency Solutions Grant and State Proposition 123 funds.

The County launched the HSP in August 2024 to provide limited rent assistance to help residents prevent homelessness. Participants engage in case management, benefit enrollment, career development, domestic violence and mental health services through community-based partners. In 2025, Douglas County received \$50,000 in HRP funding to provide homeless prevention services through the HSP. This program has helped 12 families remain housed.

IV. DISCUSSION

On July 6, 2026, OHI released the NOFA for 2026 HRP funds. The period of performance is April 2027 through March 2028. Applications are due on August 14, 2026. The required match will be

provided through Community Services Block Grant (CSBG). Staff recommends requesting funding for two programs:

1. **Housing Stability Program:** Funding will ensure continued service through March of 2028 and provide the opportunity to increase program capacity. The HSP program provides limited rent assistance to help an estimated five to seven families avoid homelessness while engaging in case management and other supportive services through local non-profit partners.
2. **HEART Hotel Vouchers:** Funding will support the provision of emergency shelter by utilizing hotel vouchers. These temporary vouchers provide HEART with time to secure ongoing shelter and permanent housing solutions while ensuring residents have a safe place to sleep.

The budget for the project will be as follows:

Homeless Prevention Project Budget	
Project Revenue	
HRP Grant	\$ 62,500
CSBG Match	\$ 62,500
Total	\$ 125,000
Project Expense	
HSP Homeless Prevention	\$ 100,000
HEART Hotel Vouchers	\$ 25,000
Total	\$ 125,000

V. RECOMMENDED ACTION

Staff recommends the BCC authorize application to the DOH for 2026 HRP funding in the amount of \$62,500 with a local match of \$62,500 for a project total of \$125,000.

ATTACHMENTS

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Homelessness Resolution Program (HRP) Overview

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Case Id: 35407
Name: Douglas County - 2025
Address: *No Address Assigned

Homelessness Resolution Program (HRP) Overview

Please read the overview.



Colorado Department of Local Affairs
Division of Housing
1313 Sherman Street
Room 320
Denver, CO 80203

Homelessness Resolution Program (HRP) Overview

HRP provides annual funding to nonprofit organizations, Continuum of Care (CoC) lead agencies or collaborative applicants, and local governments to prevent and end homelessness. The program is administered by the Colorado Department of Local Affairs (DOLA) through the Division of Housing (DOH) and the Office of Homeless Initiatives (OHI), with funding awarded through a competitive process.

Formerly the Emergency Solutions Grants (ESG) Program, HRP was rebranded in July 2024 to reflect its expanded scope across federal and state funding and its broader housing-focused mission.

As of April 2026, DOH has integrated targeted initiatives into HRP to better serve priority populations. This includes Youth Housing Stability (YHS), which serves youth, young adults, and families with children, as well as targeted funding for Formerly Incarcerated People (FIP), formerly the Colorado Rapid Rehousing and Re-entry (COR3) program.

Funding Allocation and Grant Administration

Multiple funding sources may be available under this NOFA (e.g., state funds, federal ESG funds). While applicants may request funding for specific program models or activities, the Colorado Division of Housing (DOH) will determine the final funding source for each awarded project. This determination will be made at DOH's sole discretion based on the following criteria:

- Program eligibility
- Alignment with funding source requirements
- Availability of funds

Applicants should be prepared to comply with all requirements associated with the awarded funding source.

There is a minimum funding request of \$50,000 under this NOFA. Applicants should submit funding requests that are reasonable, well-justified, and aligned with the proposed scope of work, staffing capacity, and anticipated outcomes.

Historically, the average award size has been approximately \$150,000, though actual awards may vary based on project type, funding availability, and program priorities.

Administrative Requirements

Grants awarded through this NOFA will be administered on a reimbursement basis unless otherwise determined by DOH. Grantees must submit reimbursement requests to DOH for review and approval before receiving funds.

Applicants must have strong financial management systems and internal controls to ensure timely and accurate processing. These systems must demonstrate the organization's capacity to manage cash flow effectively and comply with all reimbursement and reporting requirements established by DOH.

NOFA Aim and Funding Priorities:

This Notice of Funding Availability (NOFA) aims to enhance Colorado's statewide continuum of housing-focused services by supporting comprehensive solutions to prevent and end homelessness. DOH seeks proposals that align with its mission by advancing low-barrier, client-centered interventions that promote long-term housing stability and economic mobility.

Applicants will be most competitive if they can demonstrate the following:

- A commitment to strengthening a comprehensive, statewide housing-focused service system
- Use of real-time data to quickly identify individuals experiencing homelessness
- Capacity to conduct timely, individualized assessments and match individuals with appropriate housing and services
- Implementation of low-barrier, client-centered practices that reduce barriers to program entry and participation
- Strategies to expand the number and quality of housing resources for individuals and families
- Operation of emergency shelters that are housing-focused and support transitions to permanent housing
- Provide essential social services for unsheltered individuals, those staying in emergency shelters, or those at risk
- The ability to quickly connect individuals and families to appropriate housing and services to prevent or resolve homelessness

Applicants are encouraged to review the [OHI Homelessness Program Model Comparisons document](#) and the Division of Housing's [Homelessness Resolution Policies and Procedures](#) to understand each Program Model and its applicable requirements. Some federal restrictions may apply, including those outlined in [24 CFR Part 576](#), which defines eligible activities under HUD ESG funding, and [2 CFR Part 200](#), which sets federal standards for financial management and cost allowability. Applicability of these requirements may vary depending on the funding source.

Eligible Applicants and Activities

The Division of Housing may enter into grant agreements with the following types of eligible subrecipients:

- Local governments
- Continuums of Care (CoCs)
- Homeless service providers
- Non-profit organizations

Eligible Activities

Subrecipients may apply for funding to support the following activities:

- Emergency Shelter
- Street Outreach
- Homelessness Prevention
- Rapid Re-Housing
- Bridge Housing
- Funding may also be requested to support HMIS or a DOH-approved comparable database (e.g., Vela).

Targeted Set-Asides

The following set-asides are available for priority populations:

- Youth Housing Stability (YHS)
- Formerly Incarcerated People (FIP)

YHS projects may be funded under any eligible HRP activity listed above, provided the project serves eligible youth populations.

Please note that while the FIP set-aside funding is limited to Rapid-Housing (RRH) and Bridge Housing (BH) activities and must serve eligible formerly incarcerated persons, non-set-aside funding may be available to serve this population across all HRP-eligible activities.

Program Requirements and Expectations

To ensure alignment with Colorado's Homelessness Resolution goals and support high-quality implementation, all funded projects must adhere to the following standards:

Data and Reporting Requirements

- All projects must utilize the Colorado Homeless Management Information System (HMIS) for real-time tracking,
- Subcontracted providers must either use HMIS or commit to implementing it before project launch.
- Victim Service Providers must use the HMIS Comparable Database selected by the DOH.

Service Provider Expectations

For each Program Model and related activity requested, the application must demonstrate that all participating service provider(s) have the experience, capacity, and infrastructure to deliver the proposed supportive services. This includes both directly funded providers and any subcontractors.

If applicable, the application must also describe how the subcontracting process will ensure service providers bring diverse representation and relevant expertise to meet the needs of the target population(s).

All service providers must meet the following minimum expectations:

Practice Expertise

Providers must demonstrate a robust understanding of best practices in homelessness response, including Housing-Focused Services, person-centered and responsive support approaches, and strategies that reduce barriers to engagement and housing stability. The application should describe how these approaches will be tailored to meet the needs of the target population(s).

Population Engagement

Providers must be familiar with the specific needs of the population(s) they will serve, including strategies for engaging individuals with complex needs and those who may not readily access traditional services. Applications should highlight how the service model incorporates feedback from individuals with lived expertise and accommodates all needs.

Housing-Focused and Holistic Support

Providers must show a track record of offering individualized, housing-focused support that promotes long-term housing stability. This includes strategies for sustained engagement, case management, and supportive services that address barriers to stability.

Safety and Security Planning

For program models and Related Activities requested, applications must demonstrate how project partners will work to ensure the safety of participants, guests, and residents who may be at risk of victimization or violence. Applicants should describe in detail the type of security provided, how it relates to program operation, and how it will ensure the safety of residents. Safety planning should include the physical design of the project, as well as operational and programmatic aspects. Applicants should describe how safety and security investments and programming relate to program operation and how they will support the safety of participants. The applicant should demonstrate how the safety and security functions are informed and responsive to best practices in Trauma-Informed Care, de-escalation, and mental health first aid.

Outcomes:

The application must demonstrate previous experience as well as a clear framework for what outcomes will be measured and the success anticipated. The applicant must articulate how it will capture and report relevant performance data, including data sharing processes with external entities if necessary.

Targeted Set-Aside Overview

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Case Id: 35407

Name: Douglas County - 2025

Address: *No Address Assigned

Targeted Set-Aside Overview

Please read the overview.

Targeted Set-Aside Overview

In addition to the general HRP activities listed above, this NOFA includes targeted set-asides for priority populations. Set-aside funding is not a separate program outside of HRP; rather, it is administered through HRP and aligned with the eligible activities, requirements, and grant administration structure described in this application.

Youth Housing Stability (YHS) Set-Aside

As of April 2026, Youth Housing Stability (YHS) has been integrated into HRP to support youth, young adults, and families with children who are experiencing or at risk of homelessness. YHS funding may support any eligible HRP activity, provided the project serves eligible youth populations and aligns with HRP eligibility requirements, program expectations, and housing-focused outcomes.

Additional YHS Requirements:

- All participants must be Youth-headed households (ages 18 to 24) and/or families with children (under 18).
- Eligible household income must be below 60% Area Median Income (AMI) at intake.
- Prioritization considered for YHS programs that provide regional support, not limited to one municipality to sup
- The proposed project should contribute data to the statewide HMIS, demonstrate collaboration with the local C
- Projects may use HUD homeless definition in 24 CFR 576.2 or McKinney-Vento definition of homeless Subtitle V

Formerly Incarcerated People (FIP) Set-Aside

The FIP set-aside supports housing-focused services for formerly incarcerated people who are experiencing or at risk of homelessness. This set-aside builds on the former Colorado Rapid Re-housing and Re-entry (COR3) program and is now administered through HRP. FIP funding may support Rapid Re-housing and Bridge Housing activities, with an emphasis on housing stability, re-entry coordination, and appropriate referral partnerships.

Additional FIP Requirements:

- At least 75% of participants must be referred by the Colorado Department of Corrections (DOC), including the D
- Remaining participants may be referred through Coordinated Entry or other community partners, but must mee
- Participants must be currently incarcerated or have been incarcerated within the past two years.
- Projects must demonstrate the ability to coordinate with DOC and maintain referral partnerships.
- Programs should prioritize individuals with high needs, including behavioral health conditions, high system utiliz
- Grantees must track and report referral sources and housing outcomes.

Instructions

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Case Id: 35407

Name: Douglas County - 2025

Address: *No Address Assigned

Instructions

Please read the instructions.

Please complete all required fields and save your work frequently to avoid losing information. If you have questions or need assistance, contact your current grant manager or Whitney Whitaker, HRP Program Manager, at whitney.whitaker@state.co.us.

Important Note:

The review committee will independently evaluate and score each activity type based solely on the sections included in your application. You are not required to select every activity type to be competitive.

Entity Information

No data saved

Case Id: 35407

Name: Douglas County - 2025

Address: *No Address Assigned

Entity Information

An asterisk below indicates a required field.

*** Entity Name (Must Match Organization Name on W9)**

Douglas County Government

Entity Address (Must Match Address on W9)

100 Third Street, Castle Rock, CO 80104

*** Type of applicant (No selections made)**

Housing Authority

Local Government

Tribally Designated Housing Entities

Indian Tribes

Tax Credit Partnership

For-Profit

Nonprofit

*** Signatory Authority First Name**

George

*** Signatory Authority Last Name**

Teal

Signatory Authority Address

100 Third Street, Castle Rock, CO 80104

*** Signatory Authority Title**

Chair, Board of County Commissioners

*** Signatory Authority Phone Number**

303-660-7305

*** Signatory Authority Email**

gteal@douglasco.gov



*** I certify that this person has full signatory authority in regard to all contracts and corresponding documents associated with agreements entered into by the applicant.**

*** Type of back up documentation provided for signatory authority. (No selections made)**

By Laws

Board Resolution

Other, Please Specify:

Policy

Signatory and Back up Documentation for Signatory forms

☐

Backup documentation for signatory authority *Required

***No files uploaded*

☐

Download: [Signature Authority Form](#) *Required

***No files uploaded*

*** Responsible Administrator First Name**

Steven

*** Responsible Administrator Last Name**

Dodrill

*** Responsible Administrator Title**

Community Programs Administrator

Responsible Administrator Address

100 Third Street Castle Rock, CO 80104

*** Responsible Administrator Email**

sdodrill@douglasco.gov

*** Responsible Administrator Phone Number**

303-814-4317

Other Key Staff First Name

Melody

Other Key Staff Last Name

D'Haillecourt

Other Key Staff Title

Community Programs Coordinator

Other Key Staff Address

100 Third Street, Castle Rock, CO 80104

Other Key Staff Email

mdhaillecourt@douglasco.gov

Other Key Staff Phone Number

303-814-4380

* Applicant unique entity identifier (UEI) Number (How to get a [UEI](#) Number)
LXESXEA55AH6

* Date Current Unique Entity Identifier (UEI) Expires?

* Please enter your Federal Tax ID

Document upload: Certificate of Good Standing from the Colorado Secretary of State (No Appendix Form; Please Attach – Nonprofit agencies only) Please ensure the certificate is dated within the last 3 months.

- Go to [Colorado Secretary of State Business Database Search](#)
- Search Agency Legal Name
- Download Certificate of Good Standing form and attach to this submission

☐ Secretary of State Certificate of Good Standing (non profit only)

**No files uploaded

Document upload: Applicant W-9 (Must match the legal name)

☐ Upload a current W-9 (signed within the last 14 days). Download IRS Form: [W-9](#) *Required

**No files uploaded

* Date W-9 signed

* Does the applicant have the ability to comply with the [State's Insurance Requirements](#), if awarded funds? (No selections made)

Yes

No

Are you requesting an insurance waiver based on DOH requirements? (No selections made)

Yes

No

* Does the applicant have a current Negotiated Indirect Costs Rate Agreement (NICRA)? (No selections made)

Yes

No

* Does the grantee currently use another Indirect Cost Plan on any active grants with the Colorado division of housing? (No selections made)

Yes

No

Project Information

No data saved

Case Id: 35407

Name: Douglas County - 2025

Address: *No Address Assigned

Project Information

An asterisk below indicates a required field.

* **Project Name:** Housing Stability Program, Hotel Vouchers

Project Location



If there multi-address, list additional addresses

* **Project County (No selections made)**

Rio Blanco County, CO

Rio Grande County, CO

Routt County, CO

Saguache County, CO

San Juan County, CO

San Miguel County, CO

Sedgwick County, CO

Summit County, CO

Teller County, CO

Washington County, CO

Weld County, CO

Yuma County, CO

Bent County, CO

Boulder County, CO

City and County of Broomfield, CO

Chaffee County, CO

Cheyenne County, CO

Clear Creek County, CO

Conejos County, CO

Costilla County, CO

Crowley County, CO

Custer County, CO

Delta County, CO

City and County of Denver, CO

Dolores County, CO

Douglas County, CO

Eagle County, CO

Elbert County, CO

El Paso County, CO
Fremont County, CO
Garfield County, CO
Gilpin County, CO
Grand County, CO
Baca County, CO
Adams County, CO
Alamosa County, CO
Arapahoe County, CO
Archuleta County, CO
Gunnison County, CO
Hinsdale County, CO
Huerfano County, CO
Jackson County, CO
Jefferson County, CO
Kiowa County, CO
Kit Carson County, CO
Lake County, CO
La Plata County, CO
Larimer County, CO
Las Animas County, CO
Lincoln County, CO
Logan County, CO
Mesa County, CO
Mineral County, CO
Moffat County, CO
Montezuma County, CO
Montrose County, CO
Morgan County, CO
Otero County, CO
Ouray County, CO
Park County, CO
Phillips County, CO
Pitkin County, CO
Prowers County, CO
Pueblo County, CO

Project Service Area, if not represented in Project County list

*** Project Colorado State [House District](#) Number (No selections made)**

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* Project Colorado State [Senate District](#) Number (No selections made)

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Which local CoC(s) does your organization fall within?

(No selections made)

Balance of State Continuum of Care (CoC)

Metro Denver Homeless Initiative Continuum of Care (CoC)

Northern Colorado Continuum of Care (CoC)

Pikes Peak Continuum of Care (CoC)

*** Does the applicant intend on serving as a pass through entity, passing grant funds along to other entities? (No selections made)**

Yes

No

Project Design & Organizational Capacity

Case Id: 35407
Name: Douglas County - 2025
Address: *No Address Assigned

No data saved

Project Design & Organizational Capacity

Please provide the following information.

Project Description & Design

Provide a clear overview of the proposed project(s), including:

- **New or existing project and location:** Douglas County is requesting funding for two existing projects. The first, the Homeless Stability Program (HSP), was established in 2024 and provides homeless prevention services. The second project will offer emergency shelter through hotel vouchers distributed by our street outreach team, the Homeless Engagement, Assistance and Resource Team (HEART).

HSP: The objective of the HSP is to support individuals at risk of homelessness. Program participants have the opportunity to access a wide range of supportive services focused on maintaining stable housing. In partnership with community collaborators, the program provides comprehensive services including housing assistance, housing navigation, career advancement opportunities, financial coaching, case management, domestic violence intervention, mental health support, and benefit navigation. The HSP serves all Douglas County residents.

HEART Hotel Vouchers: The HEART Emergency Hotel Voucher Program (EHVP) is an existing initiative launched in September 2022 to address homelessness in Douglas County through a collaborative, community-based approach. The project operates throughout the county, including areas such as Littleton, Highlands Ranch, Parker, Lone Tree, and Castle Rock. HEART's primary activities include street outreach, case management, and connecting clients to stabilization services and community resources. The HEART EHVP provides limited emergency shelter while HEART can identify and secure regular shelter, temporary or permanent housing and other needed resources. The primary goal is to ensure homelessness is rare, brief, and non-recurring by achieving functional zero, where the number of people exiting homelessness to housing solutions exceeds the inflow of people entering homelessness. In November 2024, Douglas County was the first Built for Zero (BFZ) participant in the metro Denver area to reach functional zero for the Veteran population.

- **Activity type(s) requested (e.g., Rapid Re-Housing, Homelessness Prevention):** Homeless Prevention services are offered through the HSP program, and hotel vouchers are categorized as part of the Emergency Shelter activities.
- **Target population(s):**

The HSP serves individuals and households in Douglas County who are at risk of losing their housing or experiencing homelessness, with a focus on preventing eviction and stabilizing current housing situations. Program participants typically include low- to moderate income residents facing financial hardship, barriers to self-sufficiency, or gaps in access to supportive services such as transportation, employment, mental health care, or domestic violence resources. HSP also supports clients identified through the HEART and community partners, particularly those experiencing housing instability due to economic challenges, family crisis, or lack of connection to community resources. By providing rental assistance, case management, navigation support, and access to stabilizing services, HSP aims to ensure vulnerable households maintain safe, stable housing and avoid entering

the homeless system.

The HEART program actively engages with unsheltered individuals and those living in encampments or vehicles, offering critical resources and support to address both immediate and long-term needs. HEART Navigators connect clients to a broad range of services, including access to public benefits, employment assistance, food, mental health services, transportation, and other basic necessities. The program also provides housing assistance through OneHome's Coordinated Entry Assessments, Family Tree's GOALS Emergency Shelter Program, and the Douglas County Cares Program. When appropriate, the HEART will utilize motel vouchers as a temporary intervention while working to secure stable housing, facilitate family reunification, or connect clients to other housing-focused services.

By leveraging these innovative approaches and focusing on comprehensive, community-based support, the HEART has significantly reduced homelessness in the County and will work to continue to improve the lives of individuals and families experiencing housing instability.

- **Overall project design and implementation approach:**

The Douglas County Homelessness Initiative (DCHI) adopts a Housing Plus Blueprint (Blueprint) that lays a foundation for a collaborative, community-based approach to ensure that homelessness is infrequent, rare, and brief. The Blueprint serves as a comprehensive guide to addressing housing instability in Douglas County. This plan encompasses a range of services, including street outreach, emergency shelter, transitional and permanent housing, and supportive housing with integrated services. The Blueprint emphasizes accountability through case management, personal growth via education and employment opportunities, and overall wellbeing by addressing behavioral, mental, physical, and social health needs. By providing a coordinated system of care, the Blueprint aims to prevent homelessness, rapidly rehouse those who become homeless, and support long-term housing stability and self-sufficiency. Out of the DCHI, both the HSP and the HEART were developed.

The HSP employs several innovative approaches to address the needs of its participants:

- **Coordinated Services Matching (CSM):** Launched in April 2025, this collaboration brings together multiple agencies to match appropriate services and housing solutions to individuals experiencing housing instability. The group meets three times a month to expedite access to effective resources.
- **Personalized Case Management:** Support is tailored to the individual needs of each participant, ensuring that services are relevant, person-centered, and impactful.
- **Comprehensive Support:** The program addresses not only housing needs but also behavioral, mental, physical, and social health needs to promote long-term stability and overall well-being.

The HSP focuses on providing short- to medium-term rental support and case management as its core activities. Eligibility criteria for the program include being at imminent risk of homelessness, which allows the HSP to prioritize the county's most vulnerable populations. The design features of the HSP, such as the CSM and personalized case management, differentiate it from other initiatives and enhance its effectiveness in preventing homelessness. By leveraging these innovative approaches and focusing on comprehensive, community-based support, the HSP aims to reduce homelessness in Douglas County and improve the lives of individuals and families experiencing housing instability.

The HEART employs innovative strategies by pairing civilian navigators with law enforcement, modeled after Douglas County's successful Community Response Team (CRT). This co-responder model ensures that unsheltered residents receive comprehensive support from both law enforcement and social service professionals. Navigators conduct field-based assessments, understand the homeless system of care, match appropriate services to identified needs, and help individuals obtain shelter and housing solutions of their choosing. The EHVP utilizes hotel vouchers as a temporary measure to ensure stability while Navigators work with each individual to identify a

more long term and stable option to meet their shelter and housing needs. This approach fosters a personalized, effective response to homelessness and strengthens the continuum of care throughout Douglas County.

- **Approach to housing placement and stabilization, including coordination with Coordinated Entry, landlords, C**
Douglas County has established a Memorandum of Understanding (MOU) with local partners committed to providing services and collaborating on the development and implementation of the HSP. These partners include local nonprofits, the local workforce center, the housing partnership, Douglas County School District, the VA, and local domestic violence service providers. The MOU outlines the nature of the collaboration and the services offered by each partner, ensuring a coordinated and comprehensive approach to addressing homelessness and housing instability.

With these partners and the use of a By-Name List (BNL), the HSP ensures that individuals most in need are promptly connected to available resources. Weekly case conferencing through the CSM collaboration provides regular updates and strengthens coordination among service providers, ensuring that participants receive timely and appropriate support.

When necessary, county staff will collaborate with landlords to advocate on behalf of clients. This may include offering written commitments to pay, allowing additional time to process assistance requests and helping clients maintain their housing. By fostering positive relationships with landlords and offering clear communication and assurances, the county enhances its ability to support clients effectively and prevent homelessness.

HEART uses HMIS and the Coordinated Entry System, OneHome, to access current resources and strengthen community engagement. These efforts align with Metro Denver's regional approach and support the BFZ initiative, which aims to make homelessness rare, brief, and non-recurring. Through targeted case management and partnerships with local nonprofits, HEART connects individuals and families to emergency shelter, food, water, and utilizes motel vouchers when needed to connect individuals to long-term housing solutions.

Douglas County currently has access to a limited number of scattered-site transitional housing units and has collaborated with Family Tree and Arapahoe County to expand the Generational Opportunities to Achieve Long-Term Success (GOALS) program. Combined with funding for outreach and motel vouchers, these strategies offer a comprehensive continuum of care from street outreach to permanent housing to address homelessness both locally and across the region.

- **Staffing structure and key staff responsibilities**
Douglas County will utilize two staff members to oversee the administration, reporting, and implementation of the HRP funding. The HSP will be supported by two primary agencies that provide case management and resource navigation. These agencies collectively employ nine case managers, ensuring ample support for the projected number of families to be served by the program.

The HEART consists of four navigators and one supervisor who co-respond with law enforcement to conduct street outreach seven days a week between 6:00 a.m. and 8:00 p.m. This collaborative approach allows the team to safely and effectively reach the most vulnerable individuals experiencing unsheltered homelessness throughout the county. Half of the Navigator staff consists of licensed mental health professionals who being additional service to those experiencing homelessness.

HEART Navigators respond daily to referrals and requests for support, providing consistent follow-up and ongoing engagement for individuals enrolled in the Douglas County's Emergency Hotel Voucher Program and Homeless Street Outreach Program within the HMIS database.

HEART Navigators use evidence-based practices including motivational interviewing, person-centered approaches, trauma-informed care, harm reduction, and equity-based principles. These tools help build trust and rapport, laying the foundation for compassionate, relationship-driven connections. Through this engagement, navigators are able to provide limited hotel nights while engaging in warm hand-offs to local nonprofit partners for emergency services such as shelter, food, and water while also working toward long-term, individualized housing solutions.

Navigators bring subject matter expertise, with backgrounds in behavioral health, mental health, probation, adult protection, human services, day shelter operations, housing, and street outreach. They are trained in motivational interviewing, integral care, negotiation, crisis intervention, self-defense, and equity, with additional access to training in first aid, CPR, mental health first aid, verbal de-escalation, and diversity, equity, and inclusion. All County employees complete annual ethics training.

Accountability is maintained through weekly CSM to ensure continuity of care. Additional support is provided by the Community Services Department, which offers training, case management resources, and community engagement through the Community of Care Network.

- **Approach to housing placement, stabilization, and participant support**

The HSP utilizes a coordinated, client centered approach to help households at imminent risk of homelessness secure and maintain stable housing. Case managers conduct comprehensive assessments using tools such as the Colorado Family Support Assessment 2.0 (CFSA 2.0) to identify barriers, determine eligibility, and tailor individualized housing plans. Through partnerships with local nonprofits and county agencies, HSP connects participants to rental assistance, transportation, benefits enrollment, and financial coaching to strengthen long term stability. Households are added to the BNL and case conferenced with the CSM team to align available resources with household needs. Ongoing case management, including regular check ins, goal setting, and referrals to community supports, ensures that stabilization plans evolve as participant needs change. This proactive, structured support system has historically helped families avoid eviction and sustain permanent housing outcomes.

The HEART EHVP strengthens the system by providing low-barrier access through proactive outreach, trauma-informed engagement, compassion, and emergency shelter options through the use of motel vouchers. HEART Navigators build trust through consistent contact and person-centered strategies, offering immediate assistance with identification, healthcare access, benefits enrollment, transportation, and basic needs. Weekly multidisciplinary case conferences ensure seamless coordination and warm handoffs for individuals with complex needs.

For those experiencing chronic unsheltered homelessness, HEART offers flexible, long-term support and ongoing service-plan adjustments. Strong partnerships with law enforcement, faith-based organizations, and nonprofits further expand engagement and resource availability. Through this integrated approach, Douglas County delivers a comprehensive system that supports housing placement, promotes stabilization, and enhances participant wellbeing.

- **How the project addresses identified community needs**

The need for funding for homeless prevention services is strongly supported by the findings of the 2023 Community Needs Assessment. Among the 136 survey responses, housing assistance was identified as the most critical factor in achieving and maintaining self-sufficiency. Additionally, when respondents were asked, "In the last year, what have you had trouble paying for?" housing was the top concern. Furthermore, when asked to rank the importance of various factors in providing safe and secure housing for low- and moderate-income

residents, affordable housing was ranked as the highest priority by all respondents, with rental assistance closely following.

The HSP aligns with and builds upon Douglas County's Blueprint by providing short- to medium-term rental support, case management, connection to community resources, and housing stability services. Guided by the Blueprint, the program emphasizes accountability through case management, personal growth to address the unique needs of each participant, and wellbeing to support the behavioral, mental, physical, and social health. The goal of the program will be to reduce the inflow of people going into shelters by preventing homelessness whenever possible. The program intends to help 5-7 families prevent homelessness and strengthen their ability to achieve self-reliance. In 2024, Douglas County successfully prevented the eviction of five using HRP funds awarded.

By using the innovative strategies noted throughout the above responses and emphasizing comprehensive, community-based support, HEART has helped reduce homelessness in the county by 53% by comparing the Winter 2022 Point-in-Time (PIT) Count to the 2026 Winter PIT. In the Winter 2022 PIT Count, 29 individuals were sleeping outdoors, compared to just 4 individuals during the Winter 2026 PIT Count. Winter 2026 Survey data indicated that 23 individuals were sheltered and 22 were unsheltered, including 18 sleeping in vehicles and four sleeping outdoors. This significant decrease reflects the effectiveness of HEART's utilization of emergency hotel vouchers to bridge access to permanent housing solutions, shelter options, and appropriate services.

Since January 2025, HEART has served 414 individuals, representing 301 households. HEART Navigators have delivered more than 2,955 services and resources and issued 629 emergency hotel vouchers to help participants bridge the gap to safer, more stable housing solutions. Douglas County remains committed to improving the lives of individuals and families experiencing housing instability.

- **If applying for multiple eligible activities, clearly describe each activity separately and identify any key difference**

As described above, the HSP will provide homeless prevention services and the HEART will provide emergency shelter through the use of hotel vouchers to bridge access to stable housing solutions.

Community Need and System Alignment

Describe how the project:

- **Uses local data, trends, or system information to demonstrate need.**

According to Coloradojudicial.gov, eviction filings in Douglas County rose from 1,215 in 2022 to 2,379 in 2025, nearly doubling. Rent has climbed 164% from 2000-2023 while personal income increased just 144% (Source: Colorado's Housing Shortfall: An Estimate and Review of Existing Studies. Sept. 2025. Neal Marquez and Greg Totten, Colorado State Demography Office). Additionally, Current estimates indicate that 34,117 households, representing 25% of all households, are cost burdened, meaning they spend 30% or more of their income on housing expenses. When just looking at those renting, this number jumps up to between 42-49% of renters are cost burdened or severely cost burdened (Source: Decennial Census 2000, ACS 2022 5-Year). Of respondents to the 2026 Community Needs Assessment survey, 77% reported being cost burdened (32%) or severely cost burdened (45%). All this data demonstrates a high need for homeless prevention services.

The HEART continues to demonstrate measurable progress in reducing homelessness across Douglas County; however, the need for comprehensive outreach and coordinated services remains significant. In 2025, HEART conducted 1,501 proactive outreach engagements, traversing locations such as parks, trails, transit stations, commercial areas, and other identified hotspots to meet individuals where they are and provide immediate support. During the same year, HEART served 332 individuals, offering person-centered case management,

stabilization resources, and critical connections to housing pathways through the use of emergency hotel vouchers. The program also received a substantial volume of community-driven referrals, including 606 referrals from law enforcement agencies, 553 referrals from community members, and 118 referrals from partner organizations, underscoring the high level of community reliance on HEART as the central access point for homelessness response.

In addition to field-based outreach, HEART administers emergency hotel vouchers as a critical safety-net intervention for individuals and families experiencing acute housing crises. Between July 1, 2024, and June 30, 2026, the program provided hotel vouchers to 374 households comprising 451 individuals, totaling \$52,586.63 in temporary shelter support.

These figures illustrate both the continued effectiveness of the HEART model and the ongoing demand for expanded outreach capacity, interagency collaboration, and sustainable funding to ensure homelessness in Douglas County remains rare, brief, and non-recurring.

- **Aligns with local Continuum of Care (CoC), Coordinated Entry, or community homelessness response priorities**

The HSP and HEART EHVP are fully aligned with the MDHI Continuum of Care (CoC) and regional homelessness response priorities. Both programs utilize the OneHome Coordinated Entry System. HSP and HEART are guided by the Douglas County Blueprint, which emphasizes a coordinated continuum of care, including street outreach, emergency shelter, homeless prevention, and supportive services. This approach is reinforced by weekly case conferencing and the use of a BNL to monitor and match households to appropriate resources, ensuring timely access and equitable outcomes.

- **Demonstrates coordination with local governments, CoCs, and community partners.**

Douglas County's HSP and HEART programs exemplify robust coordination with local governments, CoCs, and a wide array of community partners. HEART participates actively in regional coordination efforts with the Metro Denver Homeless Initiative (MDHI) and neighboring counties. Staff members attend MDHI's Monthly Regional Stakeholder Forum, Outreach Collaborative meetings, and annual conferences to align local strategies with broader regional goals. HEART's co-response model pairs civilian navigators with law enforcement, facilitating a collaborative response to unsheltered homelessness and enhancing both safety and access to critical resources.

In April 2025, Douglas County launched the CSM collaboration, a strategic initiative designed to reduce housing instability by uniting a wide range of community-based partners. The CSM builds on the County's successful joint case management efforts through initiatives such as DC Cares and Pathways. Partner organizations include local nonprofits, Douglas County Human Services, the Health Department, the Mental Health Collaborative, A/D Works!, Housing Partnership, the VA, Douglas County School District, and local domestic violence service providers. Together, these partners streamline access to appropriate resources and benefits, ensuring households receive timely, housing-focused support. Through this collaborative approach, Douglas County became the first Denver Metro municipality to achieve functional zero for veterans experiencing homelessness.

- **Leverages existing community resources and contributes to a coordinated homelessness response system.**

Both HSP and HEART's EHVP leverage a broad spectrum of existing community resources to maximize impact and efficiency. HSP partners with local agencies for case management, resource navigation, and financial coaching, while HEART connects participants to emergency shelter, food, transportation, and behavioral health services through partnerships with nonprofits, faith-based organizations, and government entities. Funding streams such as the Community Services Block Grant (CSBG), Transformational Homeless Response (THR) Grant, Department of Justice (DOJ), and American Rescue Plan Act (ARPA) are strategically combined to support program operations, emergency hotel vouchers, and outreach activities.

HEART's co-response teams use a hands-on, barrier-reducing approach to connect unsheltered individuals to

mainstream benefits while conducting street outreach. Navigators complete individualized assessments, assist with applications for Medicaid, SNAP, SSI/SSDI, and VA benefits, and help participants gather documentation or obtain identification. They also connect individuals to local nonprofits and faith-based organizations for food, transportation assistance, and other essential resources that support daily stability. Through this comprehensive approach, HEART Navigators ensure emergency hotel vouchers are utilized for participants to bridge access and maintain the critical benefits and support needed for long-term stability and housing success.

The use of HMIS and shared data systems (empowOR) ensures real-time tracking, outcome measurement, and continuous improvement, contributing to a coordinated, data-driven homelessness response system that is responsive to local needs and regional priorities.

Organizational Capacity and Grant Management

Describe the organization's ability to manage and deliver the project, including:

- **Who is responsible for data entry and review? Give one example of how data is used to improve performance**

Partner case managers are responsible for entering all household information, case notes, assessments, and required documentation into the local shared data system, empowOR. Douglas County staff then review each record for accuracy, completeness, and eligibility, approve services, and translate all required fields into HMIS to ensure compliance with state reporting requirements. This two-step process maintains data integrity and creates consistent alignment between the local system and the statewide homelessness data system. HEART management works closely and regularly with team members to ensure timely, accurate, and consistent data entry into the HMIS and BNL. This is accomplished through scheduled weekly check-ins, as well as ad hoc discussions throughout the week, to discuss caseloads, focus on complex cases, and to coordinate client support within the team and between community partners.

Douglas County also uses the CFSA 2.0 as a key tool for performance improvement. The CFSA 2.0 is a structured, evidence-based assessment that evaluates a household's strengths, needs, and barriers across multiple domains related to housing stability. Case managers complete the CFSA 2.0 at intake and use the scoring to identify immediate barriers, determine program suitability, and tailor case plans. Over time, CFSA scores help the County track participant progress, measure changes in stability, and identify trends that may require program adjustments—such as modifying service intensity, adding new supports, or adjusting referral. This use of standardized assessment data ensures that program decisions are responsive to participant needs and grounded in measurable outcomes.

- **Grant management experience (federal, state, and other)**

The County has successfully administered several federal grant awards. The Department of Community Services currently manages multiple state and federal grants including CSBG, Federal Transportation Administration 5310 funds, ARPA, Older American Act funds, HRP, DOJ, and State THR Grant. In the past, the Department has also managed the Community Development Block Grant (CDBG). Since 2016, the County has utilized and leveraged several grants to support the Douglas County Cares collaborative. This multi-partner collaborative provides supportive services to families and to residents by providing access to housing through rental assistance. Additionally, through ERA 1 and 2, the County has worked collaboratively with partners to successfully provide over \$12 million in rent assistance and support.

- **Financial systems and internal controls**

The following policies will help ensure sound fiscal management: Budgets are adopted on an annual basis consistent with Colorado Revised Statutes (C.R.S) Title 29; Article 1. Every effort will be made to prepare the budget in accordance with generally accepted accounting principles as defined by the Governmental Accounting Standards Board (GASB). Budgets are required, and adopted, for all County governmental and proprietary funds. Vouchers \$25,000 and over require accounting review and the signatures of the Director of Finance and the County Manager. Vouchers \$100,000 and over require accounting review and the signatures of the Director of Finance, the County Manager, and the approval of a County Commissioner. Prior approval at a public business meeting is sufficient evidence of the approval of a County Commissioner. Purchase Orders and changes to purchase orders that are less than \$100,000 are approved by the County Manager. Purchase Orders and changes to purchase orders that are \$100,000 or more are approved by the Board of County Commissioners at a public business meeting. The County undergoes an annual single audit and makes the findings available to the public to hold itself accountable.

- **Practices to prevent misuse of funds and ensure compliance**

Douglas County has a proven track record of effectively managing a wide range of federal, state, and local grants. In 2025, the Community Services Team, comprising 15 dedicated staff members, successfully

administered various programs. These programs included rental assistance, a seven-unit supportive housing initiative, hotel vouchers, transportation services, and in-home support for older residents.

To ensure the proper management of funds, the County has implemented multiple levels of control. This includes thorough reviews of recipient eligibility and expense eligibility before authorizing payments. The County designates spending authority based on roles and maintains a division of responsibility to prevent the misuse of funds.

For financial management, the County utilizes Dynamics 365 financial software, which ensures fiscal responsibility and accuracy. Additionally, the County conducts an annual Single Audit, and all programs are regularly monitored by state and federal agencies.

Furthermore, the County has a Title VI administrator who is responsible for addressing any complaints related to civil rights concerns. This role ensures that all participants are treated fairly and that any issues are promptly and appropriately resolved.

By maintaining these robust systems and practices, Douglas County demonstrates its capability to manage grant funds effectively and responsibly, ensuring that resources are used to achieve the intended outcomes and benefit the community.

- **Approach to addressing performance or compliance issues**

Douglas County addresses performance and compliance issues through a structured, collaborative framework that ensures accuracy, consistency, and clear oversight across all partner agencies. Formal agreements, shared data systems, and regular case-conferencing allow county staff and partner organizations to monitor participant progress, maintain confidentiality standards, and resolve issues quickly through unified communication channels. These practices are reinforced by strict adherence to HMIS protocols, MOUs, and coordinated service-matching processes, enabling partners to streamline referrals, share updates, and maintain program fidelity across all touchpoints. County staff provide ongoing oversight by reviewing case notes, documentation, and service delivery quality, ensuring that program guidance is consistently followed and that emerging issues are addressed promptly.

Continuous professional development, structured supervision, and rigorous documentation practices further strengthen compliance. Case managers are trained in trauma-informed care, motivational interviewing, and strengths-based approaches, and they follow standardized assessment, case planning, and follow-up protocols to ensure high-quality service delivery. Regular reassessment cycles, performance monitoring through HMIS and empowOR (the local shared data system), and thorough tracking of participant outcomes support early identification of potential concerns and promote corrective action when needed. This combination of collaborative infrastructure, strong data integrity protocols, and active oversight enables the County to maintain a high level of accountability, ensure consistent program performance, and effectively manage compliance across all service areas.

- **Coordination with partners or agencies**

Douglas County maintains strong, structured coordination with partner agencies through formal agreements, shared data systems, and regular case-conferencing processes. Through collaboration tools such as the CSM, partners, including local nonprofits, human services, the school district, housing organizations, and behavioral health providers, work together to identify households experiencing homelessness, share updates, and match clients to appropriate services. This coordinated approach is reinforced by shared confidentiality and data-sharing practices formalized through MOUs, ensuring all agencies follow consistent standards for privacy, HMIS usage, and communication. Through these collaborative structures, partners maintain seamless communication, streamline referrals, and support unified, housing-focused solutions that improve outcomes for individuals and families across the county.

Staffing Plan

Outline your staffing structure, including:

- **Key staff roles and structure**
- **Case management ratios**
- **Staff qualifications and training**
- **Supervision and accountability practices**
- **HSP: Staffing Structure:** Douglas County will utilize two staff members to oversee the administration, reporting, and implementation of the HRP funding. The HSP will be supported by two primary agencies that provide case management and resource navigation. These agencies collectively employ nine case managers, ensuring ample support for the projected number of families to be served by the program.
- **Case Management Ratios:** With nine case managers available, the program can maintain a manageable case management ratio, allowing for personalized and effective support for each participant. This structure ensures that case managers can dedicate sufficient time and resources to address the unique needs of each household.
- **Staff Roles and Qualifications:** The case managers employed by the partnering agencies have received substantial training to equip them with the necessary skills and knowledge. Some of their trainings include:
 - **Integral Care:** A strengths-based approach to case management administered by Douglas County staff. This training is offered twice a year and provides frameworks that empower individuals to overcome complex challenges and achieve transformation.
 - **Motivational Interviewing:** A technique that enhances case managers' ability to engage with participants, build rapport, and motivate them towards positive change.
 - **Colorado Family Support Assessment 2.0 Certification:** Ensures that case managers are proficient in administering this comprehensive assessment tool to identify and address the needs of families.
- **Training Plans:** Ongoing training and professional development are integral to maintaining high standards of service delivery. Case managers participate in regular training sessions, including updates on best practices, new methodologies, and emerging trends in case management.
- **Supervisory Structure:** County staff are responsible for ensuring that case managers at partner agencies adhere to program protocols, maintain high standards of service, achieve program goals, and maintain fidelity of care. Staff review case notes, documentation, and regularly connect with case managers to ensure program guidance is adhered to and quality service is provided.

Staff Protocol for Engaging with Participants: Case managers follow a structured protocol for engaging with participants, which includes:

- **Initial Assessment:** Conducting comprehensive assessments to understand the needs and circumstances of each participant.
- **Personalized Case Plans:** Developing individualized case plans that outline goals, strategies, and resources tailored to each participant's needs.
- **Regular Follow-Ups:** Maintaining regular contact with participants to monitor progress, provide support, and adjust case plans as needed.
- **Resource Navigation:** Connecting participants to community resources, services, and support networks to address their needs holistically.

By maintaining a well-structured staffing plan, providing comprehensive training, and ensuring robust oversight and accountability, the County is well equipped to deliver effective and impactful services through the HSP.

- **HEART:** The HEART consists of four navigators and one supervisor who co-respond with law enforcement to conduct street outreach seven days a week between 6:00 a.m. and 8:00 p.m. This collaborative approach allows the team to safely and effectively reach the most vulnerable individuals experiencing unsheltered homelessness throughout the county.

HEART Navigators respond daily to referrals and requests for support, providing consistent follow-up and ongoing engagement for individuals enrolled in the HEART Street Outreach Program and EHVP within the HMIS.

All staff are trained in cultural humility and trauma-informed care as this ensures service delivery in a way that respects participants' backgrounds and avoids re-traumatization. Participants are offered incentives including hygiene kits, food boxes, or transportation services to encourage initial engagement, demonstrate responsiveness, and build trust. To ensure that participants are not lost between providers, the county uses weekly CSM meetings to discuss participants and provides housing support through OneHome's Coordinated Entry Assessments, Family Tree's GOALS Emergency Shelter Program, the Douglas County Cares Program, and the Aurora Regional Navigation Campus. When appropriate, HEART utilize motel vouchers as a temporary intervention while securing stable housing, facilitating family reunification, or connecting individuals to other housing-focused services. Warm handoffs between outreach, case management, and housing services are standard practice. Participant feedback is regularly collected, evaluated, and adjusted to ensure that engagement strategies remain responsive and effective.

Navigators bring subject matter expertise, with backgrounds in behavioral health, mental health, probation, adult protection, human services, day shelter operations, housing, and street outreach. They are trained in motivational interviewing, integral care, negotiation, self-defense, and equity, with additional access to training in first aid, CPR, mental health first aid, verbal de-escalation, and diversity, equity, and inclusion. All County employees complete annual ethics training.

Accountability is maintained through weekly CSM to ensure continuity of care. Additional support is provided by the Community Services Department, which offers training, case management resources, and community engagement through the Community of Care Network.

The County is committed to nondiscrimination and does not exclude, deny benefits to, or otherwise discriminate based on race, ethnicity, color, national origin, disability, gender, veteran status, political beliefs, religion, sexual orientation, or age in any program or service, whether administered directly or through a partner agency.

Access, Safety & Service Delivery

Describe:

- **How participants access the program (eligibility, hours of project access, referral process)**
- **Strategies to reduce barriers to entry**
- **Safety and security measures for participants**
- **How services are tailored to the target population**

CSM:**Participant Access (Eligibility, Hours, Referral Process)**

CSM is accessed through referrals made by partnering agencies that participate in the collaborative meetings held three times each month. Eligibility is based on HRP guidance and being at imminent risk of homelessness. Households are referred directly by partners or added to the BNL are reviewed during CSM meetings, where partners collectively determine the most appropriate housing or service intervention.

Strategies to Reduce Barriers

CSM reduces barriers by bringing multiple agencies together, nonprofits, schools, the VA, domestic violence service providers, workforce partners, to streamline services and eliminate the need for participants to navigate numerous systems independently. Case management is personalized, and needs are matched directly to resources, accelerating access to housing, transportation, benefits, and stabilization supports. This collaborative structure minimizes delays and ensures individuals receive appropriate interventions quickly.

Safety and Security Measures

Safety is addressed through partner compliance with trauma informed care standards and mental health first aid principles. Furthermore, the County has a Title VI administrator who is responsible for addressing any complaints related to civil rights concerns. This role ensures that all participants are treated fairly and that any issues are promptly and appropriately resolved.

Tailored Services for the Target Population

CSM tailors services by using individualized case management and needs assessments across behavioral health, financial stability, transportation, mental health, and housing domains. Its design prioritizes timely interventions for families and individuals who are at imminent risk of homelessness and require multiagency support. Additionally, services are adjusted through continual case conferencing and follow ups, ensuring relevance and responsiveness to each participant's circumstances.

HEART:**Participant Access (Eligibility, Hours, Referral Process)**

HEART conducts outreach Monday-Sunday between the hours of 6:00a.m.-8:00p.m. to those experiencing homelessness in Douglas County. The HEART has low-barrier access points, including proactive outreach, phone calls, text messaging, and referrals from faith-based and nonprofit agencies, hospitals, and law enforcement. Eligibility is broad; anyone experiencing homelessness, including seniors, Veterans, families, and those living in their vehicles. HEART navigators respond daily to referrals and enroll participants into HMIS for ongoing support and assess if the use of emergency hotel vouchers is needed for emergency shelter.

Strategies to Reduce Barriers

HEART's coresponder model pairs civilian navigators with law enforcement which allows for immediate field based assessments, reducing barriers for individuals who may not access traditional services. Navigators use trauma informed care, motivational interviewing, and mental health first aid practices to build trust with individuals who may be reluctant to engage. HEART offers emergency shelter through hotel vouchers while warm handoffs to shelters, food resources, healthcare, benefits, and housing programs are made, ensuring participants are not lost between providers. Incentives such as hygiene kits and food boxes reduce engagement barriers further.

Safety and Security Measures

Safety is supported through coordinated outreach with the Douglas County Sheriff's Office. Navigators and deputies work together to ensure safe engagement in encampments, wooded areas, vehicles, and commercial spaces. Staff are trained in verbal deescalation, self defense, mental health first aid, CPR, and equity based principles. HMIS confidentiality protocols protect participant privacy, and safety planning includes responding to high risk situations, enforcing trespassing laws when necessary, and relocating individuals to safer

environments.

Tailored Services for the Target Population

HEART's services are individualized, targeting unsheltered individuals and those with complex behavioral health, medical, or housing barriers. Navigators help obtain identification, connect participants to behavioral health treatment, secure benefits (SNAP, Medicaid, SSI/SSDI), and coordinate emergency shelter, emergency hotel vouchers, GOALS family shelter, and other transitional housing opportunities. HEART's person centered approach and continuous follow up ensure services match each participant's unique needs and vulnerabilities.

Domestic Violence Services (if applicable)

Will this project serve survivors of domestic violence? (No selections made)

No

Yes

Technical Assistance and Support Needs

If awarded, what additional support would your organization need to successfully implement this project (e.g.,

None

HMIS licenses, training, technical assistance)

NONE

Available Activity Types

No data saved

Case Id: 35407

Name: Douglas County - 2025

Address: *No Address Assigned

Available Activity Types

An asterisk below indicates a required field.

*** Applicants may request funding for multiple eligible activity types within a single application. Applicants may also select one targeted set-aside (YHS or FIP), if applicable.**

☐ Street Outreach

☐ Emergency Shelter

☐ Homelessness Prevention

☐ Rapid-Rehousing

☐ Bridge Housing

☐ Homeless Management Information System (HMIS) or the DOH-approved Comparable Database (for Victim Service Providers)

*** Select the primary population/set-aside this project will serve (select one):**

(No selections made)

Formerly Incarcerated People (FIP) Population

General HRP Population

Youth Housing Stability (YHS) Population

Reflection on Past Performance

No data saved

Case Id: 35407

Name: Douglas County - 2025

Address: *No Address Assigned

Reflection on Past Performance

An asterisk below indicates a required field.

Past Performance by Activity Type

If your organization received HRP and/or ESG funding during the most recently completed grant cycle (April 1, 2025 – March 31, 2026), complete the table below for each funded activity.

Since 2022, HEART has strengthened coordinated responses with law enforcement, improved data collection, and deepened collaboration with local and regional providers to support housing stability. As a result of these targeted efforts, the 2026 PIT identified 45 individuals experiencing homelessness, representing a 53% decrease from 2022. Of these, 23 were sheltered and 22 unsheltered, including 18 sleeping in vehicles and four outdoors.

HEART continued to expand impact through direct engagement in 2025. The program discharged 327 individuals during 2025 with 18% obtaining permanent housing, 24% securing temporary housing, and 23% accessed emergency shelter. The remaining 35% of individuals either moved out of the county while still unhoused or were closed due to loss of contact.

Complete the below fields only for activity type "Emergency Shelter"

8
a
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Activity Type	8a. Total Households Served	22e. Average length of Time prior to Housing from Homelessness start date (in days) 0	Q23C. Percentage of persons exiting to positive housing destinations 100% u	# of beds/ units Maintained N/A	Average Cost per Household Served \$8,000/per household	% of HRP/ YHS Funds Expended 100%
Homeless Prevention	5					

Note:

22e. Average length of Time prior to Housing from Homelessness start date (in days) = Complete this field only for activity type "Emergency Shelter" (or) "Rapid Re-Housing"

Q23C. Percentage of persons exiting to positive housing destinations = Complete this field only for activity type "Emergency Shelter", "Street Outreach" (or) "Rapid Re-Housing"

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been strategically used to support 1,448 bed nights since January 2024, providing short-term stability while clients pursue long-term housing solutions. HEART has enrolled 484 individuals into their EHVP, resulting in 368 households. The program provides one night of hotel accommodations per household per year, not to exceed a total of three nights annually; however, during periods of severe or dangerous weather, additional emergency nights may be authorized and do not count toward a household's annual maximum.

Budget Compliance

No data saved

**HEART highlights
client
accountability and
works
collaboratively
with participants to
set goals, track
progress, and
actively engage in
the steps needed
to achieve housing
stability and
self-reliance.
Emergency hotel
vouchers have**

Case Id: 35407

2025

Name: Douglas County -

Address: *No Address Assigned

Budget Compliance

An asterisk below indicates a required field.

* Match Funding and Financial Capacity

Projects will be required to provide a 100% match for the total amount of funding requested. Will your organization be able to meet the full match requirement? If not, please explain any anticipated barriers or alternative funding strategies.

Yes, Douglas County will meet the full match requirement.

Sources of Match

Please describe all sources of match funding that will be used to meet the 100% match requirement. Include whether funds are cash or in-kind contributions, and identify the source of each commitment.

The match for both programs will come from the use of CSBG and other local funds.

Additional Funding Sources

In addition to required match funding, identify any other partners or funding sources supporting the project and describe the specific activities or purposes those funds will support.

HSP: The HSP will not have additional funding sources and will collaborate with several partners to accomplish the goals of the project. Formal partners include the Ember Center, Tessa (both providing domestic violence services), Manna Resource Center and Catholic Charities (case management), Douglas County Housing Partnership (housing resources), AD Works! (employment resources), and Advocates for Children CASA (referrals and resources).

HEART: HEART Navigators build on a strong network of nonprofit and faith-based community partners who provide essential support at no additional cost to the program. Through these partnerships, Navigators routinely secure financial assistance to help participants meet basic needs, obtain additional temporary lodging, access transportation, complete minor vehicle repairs, and address other stabilization needs. This collaborative model ensures that grant funding is used strategically for housing-focused services, while community partners offer flexible, participant-centered resources that enhance the overall program impact.

Total Project Budget and HRP Contribution

Please provide the following for the proposed project/activity:

Total annual project budget

\$50,000 HRP Homeless Prevention

\$50,000 HP Match from (Local funds and CSBG)

\$12,500 HRP Emergency Shelter

\$12,500 ES Match (Local funds and CSBG)

\$125,000 Total Project

Total amount requested through the current HRP NOFA

\$62,500

Percentage of the total project budget that will be funded through HRP

50.00%

If the project includes multiple funding sources, briefly describe how HRP funds will complement or support the overall project budget.

Current Financial Statements (Year-to-Date) (Required)

Upload the following year-to-date financial statements covering the most recently completed operating month available (must be within the past three months):

☐ Statement of Financial Position (Balance Sheet)

***No files uploaded*

☐ Statement of Activities (Income and Expense Statement)

***No files uploaded*

If your organization uses a budget-to-actual reporting format, please provide the Statement of Activities in that format.

Year-End Financial Statements (Most Recently Completed Fiscal Year) (Required)

Upload the organization's most recently completed fiscal year Statement of Activities (Income and Expense Statement) and Statement of Financial Position (Balance Sheet) as a single file or combined PDF. If your organization uses a budget-to-actual reporting format, please provide the Statement of Activities in that format.

☐ Year-end financial statements ***Required**

***No files uploaded*

Sources of Income (Required)

Please ensure that the total of all percentages below equals 100%.

* Division of Housing / Department of Local Affairs funding

* Other government grants (federal, state, county, local)

* Other government contracts

* Foundations

* Business

* Events (include event sponsorships)

* Individual contributions

* Fees / earned income

* Workplace giving campaigns

* In-kind contributions

* Annual Medicaid billing forecast

* Other

Compliance with Audit Requirements Per 2 CFR 200 Subpart F

Organizations that expended \$1,000,000 or more in federal awards during their most recent fiscal year must complete a Single Audit or Program-Specific Audit in accordance with 2 CFR Part 200 Subpart F.

Audit Compliance

If your organization expended more than \$1,000,000 in federal funds during the most recent fiscal year, did the organization complete the required audit?

(No selections made)

Yes

No

Document Uploads

☐

Copy of the completed audit

***No files uploaded*

☐

Verification that the audit was submitted to the Federal Audit Clearinghouse (FAC)

***No files uploaded*

Verification of Audit Submission to the Federal Audit Clearinghouse * Required, if applicable

Financial Capacity and Risk (Required)

Division of Housing Funding Percentage

What percentage of the organization's total revenue during the most recent fiscal year came from Colorado Division of Housing funding?

0.00%

Cash Flow Management

This award operates on a cost reimbursement basis. Describe the organization's strategy for managing cash flow and ensuring continuity of staffing and critical operations while awaiting reimbursement.

Douglas County has measures in place to ensure that staff compensation and critical operations will continue while awaiting grant reimbursements. Douglas County has a budget supplemental process in place to establish the budget for the grant award in the financial system. Douglas County is well versed in properly maintaining good cash flow management. Douglas County will ensure there is enough cash liquidity to cover expenses while waiting for grant reimbursement. The financial system in place can handle fund accounting, project expense tracking, and staff compensation to help successfully manage our grants.

Grant Management and Internal Controls

Describe the organization's experience managing government funding, including financial management systems, oversight structures, and internal controls used to ensure compliance.

Douglas County Government has been managing government funds since the County was established on January 1, 1861. Douglas County has received federal and state funds annually and has completed Single Audits since 2002 (latest year that I have access to the Single Audit records for Douglas County).

- Douglas County has clear documented Administrative Financial policies in place located on our intranet accessible by all Douglas County employees.
- The financial system has the capability to segregate grant programs by business unit, making sure that funds are not co-mingled. A business unit is established for each new grant award which allows for all related revenues and expenses to be coded within that business unit.
- Douglas County maintains the segregation of duties partially within the roles assigned to users in the financial system. Other segregation of duties are documented in the administrative policies and maintained outside the financial system.
- Douglas County holds regular grant trainings to keep staff up to date on any changes with Uniform Guidance. Refresher grant trainings are also held to make sure staff are regularly trained on grant guidance.
- Each department that applies for grants is responsible for ensuring that the grant activities align with the current Board of County Commissioner's mission prior to applying for funding.
- Douglas County Finance Department staff meet with each department who receive funding, monthly, to discuss any risks associated with the grant program, allowable costs, compliance, reporting, etc.

Past Financial Challenges

Has the organization experienced any significant financial challenges within the last three to five years?

(No selections made)

Yes

No

Future Financial Challenges

Describe any anticipated financial or operational challenges over the next three to five years and the steps the organization is taking to prepare for or address them.

None

Required Documents

No data saved

Case Id: 35407

Name: Douglas County - 2025

Address: *No Address Assigned

Required Documents

Please note that the supporting documents are embedded throughout the application. All forms required by DOH are included and formatted for accessibility. Be sure to copy them onto your organization's letterhead before uploading. Applications missing any required documents will be considered incomplete.

All Applications

☐ Download: [Signature Authority Form](#) *Required

**No files uploaded

☐ Backup documentation for signatory authority *Required

**No files uploaded

☐ Upload a current W-9 (signed within the last 14 days). Download IRS Form: [W-9](#) *Required

**No files uploaded

☐ Certificate of Good Standing for Non-Profit only (Dated within the last three months)

**No files uploaded

☐ CAPER for activities you are applying for dated for the most recent year, April 1 to March 31. (Please Attach as a PDF)

**No files uploaded

Submit

No data saved

Case Id: 35407

Name: Douglas County - 2025

Address: *No Address Assigned

Submit the Application

Once an application is submitted, it can only be "reopened" by an Administrator.

☐

*** I certify to the best of my knowledge and belief that the statements and data in this application, including the required documents, are true and correct.**

*** Signature of the Applicant**

****Not signed**

*** Title**