
www.douglas.co.us

MEETING DATE: October 28, 2025

**STAFF PERSON
RESPONSIBLE:** Jim Brown, Chief Technology Officer

DESCRIPTION: Cognizant Annual Renewal of the ServiceNow Application Support in the Amount of \$243,360.00.

SUMMARY: Contract with Cognizant to renew managed services for the ServiceNow application. IT Support uses it for the County's technological needs. The total cost is \$243,360.00, budgeted from the Maintenance Fund, 18900.

**RECOMMENDED
ACTION:** Cognizant Annual Renewal of the ServiceNow Application Support in the Amount of \$243,360.

REVIEW:

John Huber	Approve	10/13/2025
Jeff Garcia	Approve	10/17/2025
Christie Guthrie	Approve	10/20/2025
Doug DeBord	Approve	10/21/2025

ATTACHMENTS:

Cognizant SOW SNOW 2026 243,360 DRAFT
Cognizant SNOW 2025 243,360 Final-2 10.20.25