www.douglas.co.us

**MEETING DATE:** October 28, 2025

STAFF PERSON

**RESPONSIBLE:** Jim Brown, Chief Technology Officer

**DESCRIPTION:** Cognizant Annual Renewal of the ServiceNow Application Support in the

Amount of \$243,360.00.

**SUMMARY:** Contract with Cognizant to renew managed services for the ServiceNow

application. IT Support uses it for the County's technological needs. The total

cost is \$243,360.00, budgeted from the Maintenance Fund, 18900.

RECOMMENDED

ACTION: Cognizant Annual Renewal of the ServiceNow Application Support in the

Amount of \$243,360.

## **REVIEW:**

John HuberApprove10/13/2025Jeff GarciaApprove10/17/2025Christie GuthrieApprove10/20/2025Doug DeBordApprove10/21/2025

## **ATTACHMENTS:**

Cognizant SOW SNOW 2026 243,360 DRAFT Cognizant SNOW 2025 243,360 Final-2 10.20.25