

Memorandum

DATE: NOVEMBER 1, 2024
TO: DOUGLAS COUNTY ADVISORY BOARDS
FROM: AMY KNOPP, MANAGER OF RUETER-HESS RESERVOIR
CC: STEVE SHOULTZ, CPRE, ASSISTANT DIRECTOR OF PARKS, TRAILS & BUILDING GROUNDS
SUBJECT: RUETER-HESS RECREATION UPDATE FOR OCTOBER 2024

SUMMARY

This is the Rueter-Hess Recreation update for October 2024.

UPDATES

RENTAL ROWBOATS AND PEDAL PONTOON BOATS WERE A WELCOME ADDITION TO RECREATION AT RUETER-HESS

In partnership with Parker Water and Sanitation District and the Rueter-Hess Recreation Advisory Board, Douglas County offered rental rowboats and pedal pontoon boats for the first this year. The rental boats made it possible for people to access the water and to experience the property from the new vantage point.

As of August 31, 2024, the rowboats were rented 20 times, and the pedal pontoons were rented 46 times, providing 99 hours of fishing, and recreating on the water. Public feedback for the new ways to explore and enjoy the reservoir was positive.



With the boating season ending, the rangers began the process of preventative maintenance and preparation for the coming winter months. The maintenance will help to extend the lifespan of the boats.

Rental opportunities will be available during the spring of 2025.

OPERATION AND MAINTENANCE UPDATES

- Onboarding new ranger, Mikayla Kuntzman
- Cleaning and winterization of rental equipment
- Removal of concession mat access areas
- Continued trail corridor trimming, rut repairs, grading, and vegetation mowing
- Navigation buoy removal
- Regional Park tours

Calendar of Events		
Special Use		
All Summer Season	Avid4 Adventure Summer Season Day Camp	Reservoir
6/1/2024	Fransen Pittman Company 5K	Incline
6/1/2024	Colorado Gun Dog Association	Hess Road Access
6/8/2024	Women Inspiring Leadership	Incline
06/21/24 to 6/23/24	Amateur Radio Emergency Service	Hess Road Access
07/15/24 to 07/19/24	Girl Scouts of Colorado Camp Days	Reservoir
10/23/24	Rock Canyon High School	Reservoir
11/16/24	Runuphill Racing	Incline
RAB /Partner Days		
6/14/2024	PWSD Bring Your Child to Work Day	Reservoir
7/20/2024	The City of Lone Tree Partner Day	Reservoir
7/24/2024	PWSD Family Day 3-6 pm	Reservoir
8/03/2024	The Town of Castle Rock Partner Day	Reservoir
8/17/2024	The Town of Parker Partner Day	Reservoir
8/24/2024	The City of Castle Pines Partner Day	Reservoir

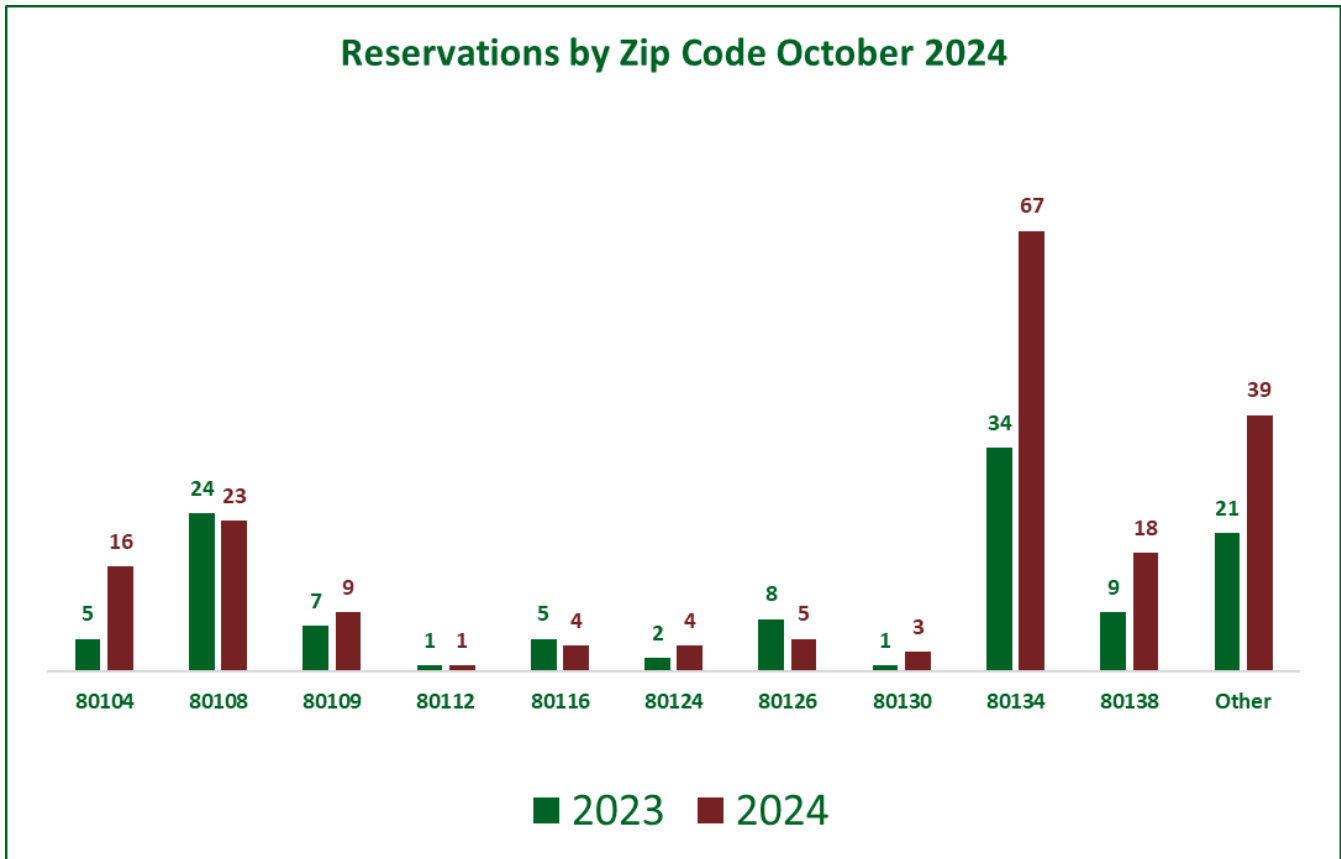
STATS

Visitation	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	2024
Reservations Made	10	14	81	130	349	780	836	576	393	171	3,340
Reservations Attended	7	9	56	108	286	682	695	496	360	156	2,855
No Show Reservations	3	5	25	22	63	98	141	81	33	15	486
Number Of Visitors At Reservoir	15	18	128	187	727	1,770	1,754	1,272	853	308	7,032
Incline	3,537	3,895	5,672	5,879	7,538	8,110	7,033	6,254	6,712	6,650	61,280
Coyote Run Loop	690	575	572	737	989	1,565	872	815	919	812	8,546
Newlin Gold Trail	4	0	77	72	70	147	156	135	141	119	921
Total Trails Visitors	4,231	4,470	6,321	6,860	8,685	9,822	8,061	7,204	7,772	7,581	71,007
Total Visitors	4,246	4,488	6,449	7,047	9,412	11,592	9,815	8,476	8,625	7,889	78,039
Vehicles Allowed In Because They Couldn't Make A Reservation (Failed Reservation)	0	0	0	2	0	3	6	7	1	0	19
Reservation System Feedback	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	2024
Reservation Complaints	0	0	1	0	2	1	2	2	2	0	10
Vendor Reported Reservation Complaints	0	0	0	0	0	1	0	0	0	0	1
Complaints Via Email Or Phone	0	0	0	0	0	3	1	0	0	0	4
Total Complaints	0	0	1	0	2	5	3	2	2	0	15
Fishing	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	2024
Adult Anglers	1	0	58	110	159	219	136	125	94	78	980
Youth Anglers	0	0	13	14	69	101	63	74	48	34	416
Total Anglers	1	0	71	124	228	320	199	199	142	112	1,396
Tackle Box Inspections	1	0	53	103	164	230	163	143	115	71	1,043
Fishing Checks	1	0	50	103	224	267	149	149	126	90	1,159
Special Events	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	2024
Partner Days	0	0	0	0	0	0	1	3	0	0	4
Partner Days Reservation Attended							59	208	0	0	267
Partner Days Visitation	0	0	0	0	0	0	148	490	0	0	638
Partner Programming Days	0	0	0	0	0	0	0	0	0	0	0
Partner Programming Days Attendance	0	0	0	0	0	0	0	0	0	0	0
Special Events/Use	0	0	0	1	2	40	48	18	0	1	110
Special Events/Use Attendance	0	0	0	18	19	1,569	1,327	453	0	14	3,400
Total Special Activities/Events	0	0	0	1	2	40	49	21	0	1	114
Total People Attending Special Events	0	0	0	18	19	1,569	1,475	943	0	14	4,038

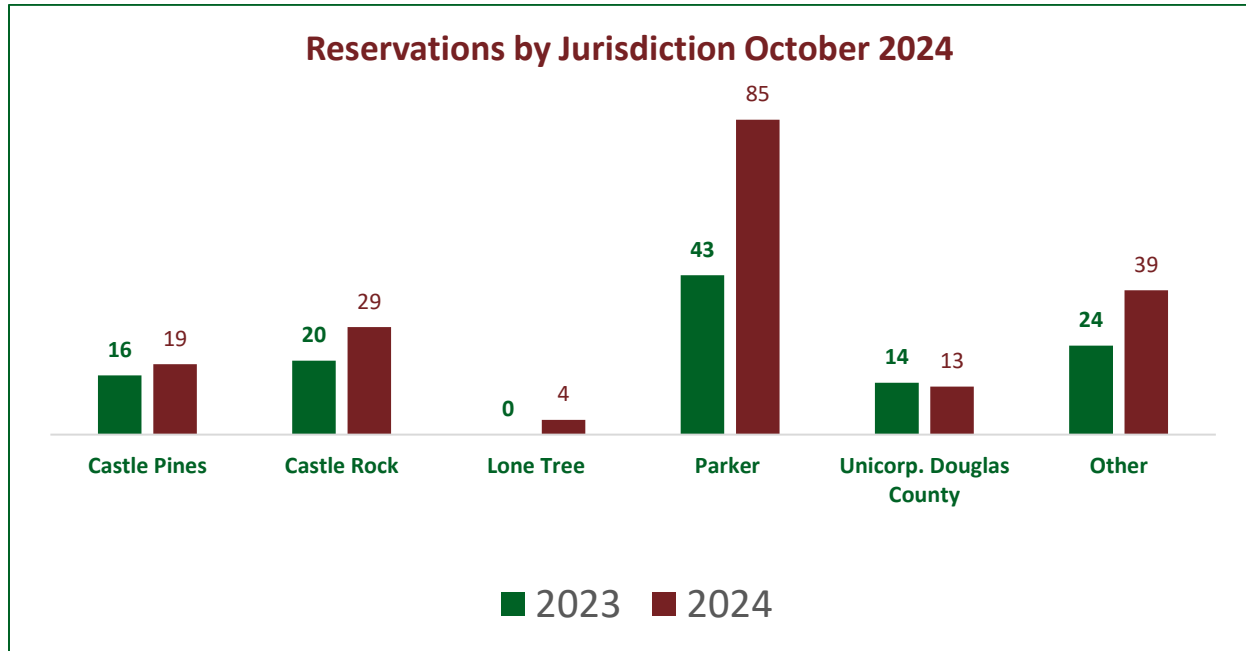
Public Safety	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	2024
Water Assist (Just Needed Some Help)	0	0	0	0	2	23	0	14	5	0	44
Trail Assist	0	0	0	0	0	3	9	0	0	0	12
Number Of People Helped During Assists	0	0	0	0	2	26	14	14	5	0	61
Water Rescue (Dangerous Or Distressed Situation)	0	0	0	0	0	6	1	7	0	0	14
Trail Rescue	0	0	0	0	0	0	0	0	0	0	0
People Helped During Rescue	0	0	0	0	0	6	1	7	0	0	14
Overdue Groups	0	0	0	1	7	10	6	6	14	3	47
Number Of People Overdue	0	0	0	2	20	28	16	13	37	3	119
Number Of People Helped To Recreate Safely	0	0	0	0	2	32	15	21	5	0	75
EMS Requested	1	0	0	0	0	1	0	0	0	0	2
Number Of People Helped By EMS	2	0	0	0	0	1	0	0	0	0	3
Ranger Patrol (hours)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	2024
Foot Patrol	34.0	56.0	124.0	191.0	188.0	175.0	163.0	130.0	66.0	92.0	1,219.0
Bike Patrol	0.0	0.0	2.0	6.0	18.0	10.0	4.0	5.0	20.0	1.0	66.0
Boat Patrol	0.0	0.0	0.0	31.0	49.0	115.0	127.0	107.0	92.0	32.0	553.0
Vehicle And ATV Patrol	41.0	57.0	69.0	124.0	159.0	99.0	88.0	91.0	121.0	119.0	968.0
Entrance Station	250.0	225.0	311.0	316.0	224.0	239.0	247.0	187.0	225.0	240.0	2,464.0
Training	56.0	79.0	101.0	82.0	30.0	5.0	2.0	3.0	38.0	29.0	425.0
Admin At Highland Heritage Regional Park	427.0	355.0	177.0	59.0	57.0	17.0	87.0	9.0	41.0	45.0	1,274.0
Holiday/Vacation/Sick	72.0	60.0	104.0	73.0	125.0	240.0	138.0	78.0	17.0	48.0	955.0
Total Hours	880.0	832.0	888.0	882.0	850.0	900.0	856.0	610.0	620.0	606.0	7,924.0
Watercraft Inspections	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	2024
Paddleboard	0	0	0	34	199	712	796	610	337	73	2,761
Canoe	0	0	0	1	16	11	8	6	6	7	55
Kayak	0	0	0	6	120	176	207	160	95	51	815
Windsurf	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0
Total Watercraft Inspection	0	0	0	41	335	899	1,011	776	438	131	3,631
Paddleboard Cleaned	0	0	0	12	35	128	124	103	95	6	503
Canoe Cleaned	0	0	0	0	1	0	0	0	0	0	1
Kayak Cleaned	0	0	0	1	23	19	13	20	8	2	86
Windsurf Cleaned	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0
Total Watercraft Cleaned - Allowed To Launch	0	0	0	13	59	147	137	123	103	8	590
Failed Paddleboard	0	0	0	0	1	0	0	1	0	0	2
Failed Canoe	0	0	0	0	0	0	0	0	0	0	0
Failed Kayak	0	0	0	0	2	0	1	1	0	0	4
Windsurf And Wing Surf	0	0	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0	0	0
Total Failed Inspections (Not Allowed To Launch)	0	0	0	0	3	0	1	2	0	0	6
Rules and Regulations	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	2024
PFD Violations	0	0	0	0	15	43	47	29	41	8	183
Swim/Wade	0	0	0	0	7	36	53	22	5	0	123
Dogs On Shore	0	0	0	0	2	2	1	3	0	0	8
Dogs In Water	0	0	0	0	1	0	0	0	0	0	1
Dogs Off Leash	1	5	7	4	2	1	0	1	3	5	29
Alcohol On Property	0	0	1	0	1	0	0	0	0	2	4
Vehicles Undesignated Areas	6	4	12	0	12	11	43	18	59	11	176
Off Trail Use	0	0	4	5	5	1	2	3	6	1	27
Bait Violations	0	0	0	0	6	14	0	2	5	0	27
Hook Violations	1	0	2	2	3	15	2	5	4	7	41
Poles Violations	0	0	0	0	0	0	0	0	0	0	0
Fishing In Restricted Areas	0	0	0	23	10	5	4	3	0	1	46
Fishing License Violations	0	0	0	0	0	0	0	0	0	0	0
No Fishing Permit Violations	0	0	0	0	0	0	2	0	0	0	2
Total Rule Violations	8	9	26	34	64	128	154	86	123	35	667

Trail Maintenance (hours)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	2024
Trail	9.0	21.0	26.5	32.0	14.0	48.0	32.0	15.0	28.0	36.0	261.5
Establish New Trail	0.0	0.0	4.5	18.0	0.0	0.0	0.0	0.0	0.0	0.0	22.5
Fishing Access	0.0	0.0	0.0	0.0	3.0	0.0	1.0	0.0	0.0	0.0	4.0
Establish New Fishing Access	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Parks Tech's With Machinery	0.0	0.0	0.0	0.0	0.0	0.0	3.0	0.0	0.0	0.0	3.0
Total Trail Maintenance Hours	9.0	21.0	31.0	50.0	17.0	48.0	35.0	15.0	28.0	36.0	290.0
Comments & Questions	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	2024
Allowed Activity	0	2	4	16	7	5	2	5	2	0	43
Biking	1	0	0	0	0	1	0	0	0	0	2
Boating	0	0	0	3	1	0	0	0	0	0	4
Camping	0	0	0	0	0	0	1	0	0	0	1
Fishing	4	5	11	13	0	1	2	1	1	0	38
General Questions	0	0	15	12	5	9	17	13	4	0	75
Hiking	0	0	0	7	0	0	0	0	0	0	7
Inspections	0	0	0	0	0	0	0	0	0	0	0
Passes	2	2	4	1	1	1	1	2	0	0	14
Refunds	0	0	0	0	3	13	14	12	2	0	44
Rentals	0	0	0	1	0	0	2	0	0	0	3
Reservations And Fees	1	2	9	13	10	22	4	14	5	0	80
Special Events	0	0	0	1	1	3	0	0	1	0	6
Trails	0	0	3	3	3	1	2	1	2	0	15
Grand Total	8	11	46	70	31	56	45	48	17	0	332
Facility Closure	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	2024
Facility Closure For Water Quality	0	0	0	0	0	0	0	0	0	0	0
Impacted Reservation	0	0	0	0	0	0	0	0	0	0	0
Facility Closure For Weather	3	0	3	0	0	0	0	0	0	0	6
Total Number Of Impacted People	0	0	0	0	0	0	0	0	0	0	0

RUETER-HESS VOLUNTEER HOURS								
Month	# of Hosted Events	# of Volunteers	Hours of Service	Hours of Check-Ins & Inspections	Bags of Trash Collected	Feet of Shoreline Maintained	Bags of Weeds Pulled	Miles of Trail Maintained
August	-	1	4	4	-	-	-	-
September	-	5	21	21	-	-	-	-
October	-	-	-	-	-	-	-	-
November								
December								
Totals	0	6	25	25	0	0	0	0



Rueter-Hess Usage by Zip Code	Number of Registrations	
	2023	2024
Zip Code		
80104	5	16
80108	24	23
80109	7	9
80112	1	1
80116	5	4
80124	2	4
80126	8	5
80130	1	3
80134	34	67
80138	9	18
Other	21	39



Rueter-Hess Reservations by Jurisdiction			
City	2023	2024	Partner Day # Reservations Attended
Castle Pines	16	19	110
Castle Rock	20	29	101
Lone Tree	0	4	59
Parker	43	85	69
Unincorporated Douglas County	14	13	
Other	24	39	