

Board of Health Update

Accreditation, Quality Improvement, and Performance Management June 11, 2026

Accreditation Update

The Douglas County Health Department is nearing completion of the documentation and submission phase of the Public Health Accreditation Board (PHAB) accreditation process. DCHD has made significant progress reviewing and organizing evidence, refining documentation, and ensuring alignment with PHAB standards and measures.

We anticipate submitting our accreditation documentation package to PHAB for initial review by the end of June.

Following submission, the accreditation process will proceed through several stages:

1. **Initial PHAB Review** – PHAB reviewers will evaluate the submitted documentation to determine whether it sufficiently demonstrates conformity with accreditation standards and measures.
2. **Requests for Clarification and Additional Documentation** – Following their review, PHAB may request clarification, additional documentation, or supplemental evidence for specific measures. This step is a normal part of the accreditation process and provides an opportunity to strengthen and clarify submitted materials.
3. **Response and Resubmission** – Staff will address reviewer comments, provide additional information as requested, and resubmit the revised documentation package to PHAB.
4. **Final Documentation Review** – PHAB will review the supplemental materials and determine whether the measures have been adequately addressed.
5. **Site Visit Preparation and Scheduling** – Once documentation review is completed, the application will move forward to the site visit phase. PHAB will assign a site visit team to conduct interviews and validate that departmental practices, processes, and documentation are being implemented throughout the organization.

The accreditation process has been a significant organizational effort involving staff from all divisions. Accreditation continues to strengthen the department's performance management, quality improvement, accountability, and overall public health infrastructure.

- Facilitating continuous improvement initiatives across departmental programs.
- Maintaining systems and documentation that support accreditation readiness and organizational excellence.

Strategic Planning

With completion of the Community Health Needs Assessment (CHNA) and Public Health Improvement Plan (PHIP), the department is beginning the process of updating its Strategic Plan.

This work will ensure organizational priorities remain aligned with identified community health needs, emerging public health challenges, and opportunities for improvement. Staff will work with leadership and key stakeholders to review existing strategic priorities, assess progress toward current goals, and identify future areas of focus for the department.