



1-Nov-24

Dear Suzi Crowell

Your technical support services are due for renewal.

Support Service Number: P-JD-M04490-001--72

Support Start Date: 1-Mar-25

Amount Due: USD 134,653.08 (excluding applicable tax)

To avoid any interruption in these services, please complete your renewal by 30-Jan-25.

Oracle would like to thank you for your continued business.

Have a question about your renewal? Call 1-203-921-6851 or email Oracle at joanna.giorno@oracle.com.



Technical Support Services Renewal Order

General Information

Customer: DOUGLAS COUNTY

Support Service Number: P-JD-M04490-001--72

Offer Expires: 28-Feb-25

Oracle: Oracle America, Inc.

Oracle Contact Information:

Joanna Giorno

Call: 1-203-921-6851

Email: joanna.giorno@oracle.com

Online Renewals can be viewed and accepted on [My Support Renewals](#)

Customer Quote To

Suzi Crowell

Douglas County Government

100 Third Street Suite 130

CASTLE ROCK

CO 80104

United States

303.506.2561

ITBusinessServices@douglas.co.us

Customer Bill To

Suzi Crowell

DOUGLAS COUNTY

100 THIRD ST STE 130

CASTLE ROCK

CO 80104

United States

-303-660-7429

itbusinessservices@douglas.co.us

"You" and "Your" as used in this renewal order, refer to the Customer listed above.

Please ensure the Quote To and Bill To details above are correct, especially the email addresses, as Oracle will usually deliver communications, including Your invoice, to the respective email address.

Service Details

Program Technical Support Services

Service Level: Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
JD Edwards EnterpriseOne Accounts Payable	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Accounts Receivable	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Advanced Pricing	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Advanced Stock Valuation	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Agreement Management	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Bulk Stock Inventory	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Capital Asset Management	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Contract and Service Billing	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Fixed Asset Accounting	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Foundation - Address Book	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Foundation - Order Processing	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Foundation - Work Order	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne General Ledger	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne HCM Foundation	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Human Resources Management	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Inventory Management	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Procurement and Subcontract Management	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Project Costing	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Quality Management	14489059	1			1-Mar-25	28-Feb-26	94,942.96
JD Edwards EnterpriseOne Requirements Planning	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Sales Order Entry	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Sales Order Processing	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Suite Concurrent Full-Use Use	14489059	20	JDEMODUL E		1-Mar-25	28-Feb-26	0.00

Program Technical Support Services**Service Level:** Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
JD Edwards EnterpriseOne Suite Inquiry User	14489059	10	JDEMODUL E		1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Suite Named Users	14489059	10	JDEMODUL E		1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Technology Foundation	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Us Payroll	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Accounts Payable	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Accounts Receivable	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Address Book	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Advanced Forecasting	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Advanced Pricing	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Advanced Stock Valuation	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Agreement Management	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Bulk Stock Management	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards World Case Foundation Environment/Tool Kit	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Cash Basis Accounting	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Computer Assisted Design	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Computer Operations	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Conversion Programs	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Documentation	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Dream Writer	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World EDI	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Electronic Burst & Bind	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Electronic Mail	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards World Enterprise Facility Planning	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards World FASTR	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards World Financial Planning & Budgeting	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Financial Reporting	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Fixed Assets	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World General Ledger	14489059	1			1-Mar-25	28-Feb-26	0.00

Program Technical Support Services

Service Level: Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
Jd Edwards World Human Resources Management	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards World Inventory / OP Base	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Inventory Management	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Multi-Currency - Base	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Multi-Site Consolidations	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards World Plant And Equipment Maintenance Management	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Procurement	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Project Costing	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Quality Management	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Requirements Planning	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Sales Order Management	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Security Officer	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Technical Aids	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Technical Foundation	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Time Accounting	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards World U.S. Payroll Processing	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Warehouse Management	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World Work Order Management	14489059	1			1-Mar-25	28-Feb-26	0.00
Jd Edwards World World Writer	14489059	1			1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Accounts Payable - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Accounts Receivable - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Advanced Cost Accounting - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Advanced Pricing - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Advanced Stock Valuation - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Agreement Management - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00

Program Technical Support Services**Service Level:** Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
JD Edwards EnterpriseOne Bulk Stock Inventory - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Capital Asset Management - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Contract and Service Billing - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Fixed Asset Accounting - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Foundation - Address Book - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Foundation - EDI Foundation - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Foundation - Electronic Mail - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Foundation - Order Processing - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Foundation - Self Service Order Processing - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Foundation - Self-Service - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Foundation - System Foundation - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Foundation - Work Order - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne General Ledger - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne HCM Foundation - Employee Count Perpetual	14733675	1042		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Human Resources Management - Employee Count Perpetual	14733675	1042		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Inventory Management - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Procurement and Subcontract Management - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Project Costing - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00

Program Technical Support Services**Service Level:** Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
JD Edwards EnterpriseOne Quality Management - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Requirements Planning - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Sales Order Entry - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Sales Order Processing - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Service Management - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Technology Foundation - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Time And Labor - Employee Count Perpetual	14733675	1042		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Transportation Management - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Us Payroll - Employee Count Perpetual	14733675	1042		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Warehouse Management - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	0.00
JD Edwards EnterpriseOne Self-Service Human Resources - Enterprise Employee Perpetual	15654766	1		FULL USE	1-Mar-25	28-Feb-26	23,033.52

Program Technical Support Fees: USD 117,976.48**Program Technical Support Services****Service Level:** Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
JD Edwards EnterpriseOne Accounts Payable - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	28.22
JD Edwards EnterpriseOne Accounts Receivable - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	28.22
JD Edwards EnterpriseOne Advanced Cost Accounting - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	25.73
JD Edwards EnterpriseOne Advanced Pricing - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	189.16
JD Edwards EnterpriseOne Advanced Stock Valuation - Reported Budget Perpetual	14733675	147000000		FULL USE	1-Mar-25	28-Feb-26	32.70

Program Technical Support Services**Service Level:** Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
JD Edwards EnterpriseOne Agreement Management - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	70.14
JD Edwards EnterpriseOne Bulk Stock Inventory - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	32.70
JD Edwards EnterpriseOne Capital Asset Management - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	151.74
JD Edwards EnterpriseOne Contract and Service Billing - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	67.88
JD Edwards EnterpriseOne Fixed Asset Accounting - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	28.22
JD Edwards EnterpriseOne Foundation - Address Book - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	11.72
JD Edwards EnterpriseOne Foundation - EDI Foundation - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	1.00
JD Edwards EnterpriseOne Foundation - Electronic Mail - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	1.00
JD Edwards EnterpriseOne Foundation - Order Processing - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	1.00
JD Edwards EnterpriseOne Foundation - Self Service Order Processing - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	1.00
JD Edwards EnterpriseOne Foundation - Self-Service - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	1.00
JD Edwards EnterpriseOne Foundation - System Foundation - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	1.00
JD Edwards EnterpriseOne Foundation - Work Order - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	1.00
JD Edwards EnterpriseOne General Ledger - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	42.17
JD Edwards EnterpriseOne HCM Foundation - Employee Count Perpetual	14733675	105		FULL USE	1-Mar-25	28-Feb-26	2.98
JD Edwards EnterpriseOne Human Resources Management - Employee Count Perpetual	14733675	105		FULL USE	1-Mar-25	28-Feb-26	182.15
JD Edwards EnterpriseOne Inventory Management - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	65.42
JD Edwards EnterpriseOne Procurement and Subcontract Management - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	109.79

Program Technical Support Services**Service Level:** Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
JD Edwards EnterpriseOne Project Costing - Reported Budget Perpetual	14733675	14700000		FULL USE	1-Mar-25	28-Feb-26	67.88
JD Edwards EnterpriseOne Quality Management - Reported Budget Perpetual	14733675	14700000		FULL USE	1-Mar-25	28-Feb-26	37.44
JD Edwards EnterpriseOne Requirements Planning - Reported Budget Perpetual	14733675	14700000		FULL USE	1-Mar-25	28-Feb-26	37.44
JD Edwards EnterpriseOne Sales Order Entry - Reported Budget Perpetual	14733675	14700000		FULL USE	1-Mar-25	28-Feb-26	70.14
JD Edwards EnterpriseOne Sales Order Processing - Reported Budget Perpetual	14733675	14700000		FULL USE	1-Mar-25	28-Feb-26	70.14
JD Edwards EnterpriseOne Service Management - Reported Budget Perpetual	14733675	14700000		FULL USE	1-Mar-25	28-Feb-26	102.82
JD Edwards EnterpriseOne Technology Foundation - Reported Budget Perpetual	14733675	14700000		FULL USE	1-Mar-25	28-Feb-26	140.00
JD Edwards EnterpriseOne Time And Labor - Employee Count Perpetual	14733675	105		FULL USE	1-Mar-25	28-Feb-26	38.69
JD Edwards EnterpriseOne Transportation Management - Reported Budget Perpetual	14733675	14700000		FULL USE	1-Mar-25	28-Feb-26	144.75
JD Edwards EnterpriseOne Us Payroll - Employee Count Perpetual	14733675	105		FULL USE	1-Mar-25	28-Feb-26	181.93
JD Edwards EnterpriseOne Warehouse Management - Reported Budget Perpetual	14733675	14700000		FULL USE	1-Mar-25	28-Feb-26	165.68

Program Technical Support Fees: USD 2,132.85**Program Technical Support Services****Service Level:** Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
JD Edwards EnterpriseOne Accounts Payable - Reported Budget Perpetual	14733675	102900000		FULL USE	1-Mar-25	28-Feb-26	208.07
JD Edwards EnterpriseOne Accounts Receivable - Reported Budget Perpetual	14733675	102900000		FULL USE	1-Mar-25	28-Feb-26	208.07
JD Edwards EnterpriseOne Advanced Cost Accounting - Reported Budget Perpetual	14733675	102900000		FULL USE	1-Mar-25	28-Feb-26	189.66
JD Edwards EnterpriseOne Advanced Pricing - Reported Budget Perpetual	14733675	102900000		FULL USE	1-Mar-25	28-Feb-26	311.26
JD Edwards EnterpriseOne Advanced Stock Valuation - Reported Budget Perpetual	14733675	102900000		FULL USE	1-Mar-25	28-Feb-26	208.07

Program Technical Support Services**Service Level:** Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
JD Edwards EnterpriseOne Agreement Management - Reported Budget Perpetual	14733675	102900000		FULL USE	1-Mar-25	28-Feb-26	86.54
JD Edwards EnterpriseOne Bulk Stock Inventory - Reported Budget Perpetual	14733675	102900000		FULL USE	1-Mar-25	28-Feb-26	7.39
JD Edwards EnterpriseOne Capital Asset Management - Reported Budget Perpetual	14733675	102900000		FULL USE	1-Mar-25	28-Feb-26	7.39
JD Edwards EnterpriseOne Contract and Service Billing - Reported Budget Perpetual	14733675	102900000		FULL USE	1-Mar-25	28-Feb-26	7.39
JD Edwards EnterpriseOne Core Tools and Infrastructure - Nonstandard User	14733675	102900000		FULL USE	1-Mar-25	28-Feb-26	207.00
JD Edwards EnterpriseOne Fixed Asset Accounting - Reported Budget Perpetual	14733675	102900000		FULL USE	1-Mar-25	28-Feb-26	7.39
JD Edwards EnterpriseOne Foundation - Address Book - Reported Budget Perpetual	14733675	102900000		FULL USE	1-Mar-25	28-Feb-26	7.39
JD Edwards EnterpriseOne Foundation - EDI Foundation - Reported Budget Perpetual	14733675	102900000		FULL USE	1-Mar-25	28-Feb-26	7.39
JD Edwards EnterpriseOne Foundation - Electronic Mail - Reported Budget Perpetual	14733675	102900000		FULL USE	1-Mar-25	28-Feb-26	7.39
JD Edwards EnterpriseOne Foundation - Order Processing - Reported Budget Perpetual	14733675	102900000		FULL USE	1-Mar-25	28-Feb-26	1,119.66
JD Edwards EnterpriseOne Foundation - Self Service Order Processing - Reported Budget Perpetual	14733675	102900000		FULL USE	1-Mar-25	28-Feb-26	500.91
JD Edwards EnterpriseOne Foundation - Self-Service - Reported Budget Perpetual	14733675	102900000		FULL USE	1-Mar-25	28-Feb-26	500.91
JD Edwards EnterpriseOne Foundation - System Foundation - Reported Budget Perpetual	14733675	102900000		FULL USE	1-Mar-25	28-Feb-26	241.24
JD Edwards EnterpriseOne Foundation - Work Order - Reported Budget Perpetual	14733675	102900000		FULL USE	1-Mar-25	28-Feb-26	517.48
JD Edwards EnterpriseOne General Ledger - Reported Budget Perpetual	14733675	102900000		FULL USE	1-Mar-25	28-Feb-26	241.24
JD Edwards EnterpriseOne HCM Foundation - Employee Count Perpetual	14733675	105		FULL USE	1-Mar-25	28-Feb-26	3.16
JD Edwards EnterpriseOne Human Resources Management - Employee Count Perpetual	14733675	105		FULL USE	1-Mar-25	28-Feb-26	192.03
JD Edwards EnterpriseOne Inventory Management - Reported Budget Perpetual	14733675	102900000		FULL USE	1-Mar-25	28-Feb-26	482.48

Program Technical Support Services**Service Level:** Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
JD Edwards EnterpriseOne Procurement and Subcontract Management - Reported Budget Perpetual	14733675	10290000		FULL USE	1-Mar-25	28-Feb-26	276.23
JD Edwards EnterpriseOne Project Costing - Reported Budget Perpetual	14733675	10290000		FULL USE	1-Mar-25	28-Feb-26	276.23
JD Edwards EnterpriseOne Quality Management - Reported Budget Perpetual	14733675	10290000		FULL USE	1-Mar-25	28-Feb-26	1,068.10
JD Edwards EnterpriseOne Requirements Planning - Reported Budget Perpetual	14733675	10290000		FULL USE	1-Mar-25	28-Feb-26	1,222.78
JD Edwards EnterpriseOne Sales Order Entry - Reported Budget Perpetual	14733675	10290000		FULL USE	1-Mar-25	28-Feb-26	810.26
JD Edwards EnterpriseOne Sales Order Processing - Reported Budget Perpetual	14733675	10290000		FULL USE	1-Mar-25	28-Feb-26	1,395.89
JD Edwards EnterpriseOne Service Management - Reported Budget Perpetual	14733675	10290000		FULL USE	1-Mar-25	28-Feb-26	517.48
JD Edwards EnterpriseOne Time And Labor - Employee Count Perpetual	14733675	105		FULL USE	1-Mar-25	28-Feb-26	40.80
JD Edwards EnterpriseOne Transportation Management - Reported Budget Perpetual	14733675	10290000		FULL USE	1-Mar-25	28-Feb-26	758.70
JD Edwards EnterpriseOne Us Payroll - Employee Count Perpetual	14733675	105		FULL USE	1-Mar-25	28-Feb-26	191.79
JD Edwards EnterpriseOne Warehouse Management - Reported Budget Perpetual	14733675	10290000		FULL USE	1-Mar-25	28-Feb-26	1,033.11

Program Technical Support Fees: USD 12,860.88**Program Technical Support Services****Service Level:** Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
JD Edwards EnterpriseOne Accounts Payable - Reported Budget Perpetual	14733675	14700000		FULL USE	1-Mar-25	28-Feb-26	28.16
JD Edwards EnterpriseOne Accounts Receivable - Reported Budget Perpetual	14733675	14700000		FULL USE	1-Mar-25	28-Feb-26	28.16
JD Edwards EnterpriseOne Advanced Cost Accounting - Reported Budget Perpetual	14733675	14700000		FULL USE	1-Mar-25	28-Feb-26	25.67
JD Edwards EnterpriseOne Advanced Pricing - Reported Budget Perpetual	14733675	14700000		FULL USE	1-Mar-25	28-Feb-26	42.13
JD Edwards EnterpriseOne Advanced Stock Valuation - Reported Budget Perpetual	14733675	14700000		FULL USE	1-Mar-25	28-Feb-26	28.16

Program Technical Support Services**Service Level:** Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
JD Edwards EnterpriseOne Agreement Management - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	11.71
JD Edwards EnterpriseOne Bulk Stock Inventory - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	1.00
JD Edwards EnterpriseOne Capital Asset Management - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	1.00
JD Edwards EnterpriseOne Contract and Service Billing - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	1.00
JD Edwards EnterpriseOne Core Tools and Infrastructure - Nonstandard User	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	28.02
JD Edwards EnterpriseOne Fixed Asset Accounting - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	1.00
JD Edwards EnterpriseOne Foundation - Address Book - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	1.00
JD Edwards EnterpriseOne Foundation - EDI Foundation - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	1.00
JD Edwards EnterpriseOne Foundation - Electronic Mail - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	1.00
JD Edwards EnterpriseOne Foundation - Order Processing - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	151.53
JD Edwards EnterpriseOne Foundation - Self Service Order Processing - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	67.80
JD Edwards EnterpriseOne Foundation - Self-Service - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	67.80
JD Edwards EnterpriseOne Foundation - System Foundation - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	32.65
JD Edwards EnterpriseOne Foundation - Work Order - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	70.04
JD Edwards EnterpriseOne General Ledger - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	32.65
JD Edwards EnterpriseOne Inventory Management - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	65.30
JD Edwards EnterpriseOne Procurement and Subcontract Management - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	37.41
JD Edwards EnterpriseOne Project Costing - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	37.41

Program Technical Support Services**Service Level:** Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
JD Edwards EnterpriseOne Quality Management - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	144.55
JD Edwards EnterpriseOne Requirements Planning - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	165.50
JD Edwards EnterpriseOne Sales Order Entry - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	109.66
JD Edwards EnterpriseOne Sales Order Processing - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	188.98
JD Edwards EnterpriseOne Service Management - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	70.04
JD Edwards EnterpriseOne Transportation Management - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	102.69
JD Edwards EnterpriseOne Warehouse Management - Reported Budget Perpetual	14733675	1470000 0		FULL USE	1-Mar-25	28-Feb-26	139.85

Program Technical Support Fees: USD 1,682.87**Total Price: USD 134,653.08**

Excluding applicable tax

Notes

If Oracle accepts Your renewal order, the start date set forth in the Service Details table above shall serve as the commencement date of the technical support services and the technical support services ordered under this renewal order will be provided through the end date specified in the table for the applicable programs and/ or hardware ("Support Period").

If any of the fields listed in the Service Details table above are blank, then such fields do not apply to Your renewal.

Technical Support Services Terms

If the Customer and the Customer Quote To name identified in the General Information table above are not the same, Douglas County Government represents that Customer has authorized Douglas County Government to execute this renewal order on the Customer's behalf and to bind the Customer to the terms contained in this renewal order. Douglas County Government agrees that the services ordered are for the sole benefit of Customer and shall only be used by Customer. Douglas County Government agrees to advise Customer of the terms of this renewal order as well as any communications received from Oracle regarding the services.

If the Customer and the Customer Bill To name identified in the General Information table above are not the same, Customer agrees that: a) Customer has the ultimate responsibility for payments under this renewal order; and b) any failure of DOUGLAS COUNTY to make timely payment per the terms of this renewal order shall be deemed a breach by Customer and, in addition to any other remedies available to Oracle, Oracle may terminate Customer's technical support service under this renewal order.

Technical support is provided under Oracle's technical support policies in effect at the time the services are provided. The technical support policies are subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of services provided for supported programs and/or hardware during the period for which fees for technical support have been paid, or for U.S. federal and public sector entities, the period for which services have been ordered. You should review the technical support policies prior to entering into this renewal order.

The current version of the technical support policies may be accessed at <http://www.oracle.com/us/support/policies/index.html>.

Regarding the inclusion of DFARS 252.204-7012, the parties agree that DFARS 252.204-7012, Safeguarding Covered Defense Information and Cyber Incident Reporting (OCT 2016), does not apply to the Commercial Off the Shelf (COTS) licenses or hardware, and does not apply to the associated technical support because Oracle will not process, collect, develop, receive, transmit, use, or store "covered defense information" on "covered contractor information systems" as defined in DFARS 252.204-7012, Safeguarding Covered Defense Information and Cyber Incident Reporting (OCT 2016), in performance of the associated technical support services ordered under this renewal quote, and the Government agrees that it will not provide "covered defense information" to Oracle in performance of the associated technical support services..

The technical support services renewed under this renewal order are governed by the terms and conditions of the US-PS-TSSA-FEC-80418770 ("agreement"). Any use of the programs and/or hardware, which includes updates and other materials provided or made available by Oracle as a part of technical support services, is subject to the rights granted for the programs and/or hardware set forth in the order in which the programs and/or hardware were acquired.

This renewal order incorporates the agreement by reference. In the event of inconsistencies between the terms contained in this renewal order and the agreement, this renewal order shall take precedence.

Renewal Processing Details

Your renewal order is subject to Oracle's acceptance. Your renewal is considered complete when You provide Oracle with payment details for the renewal as detailed below or an executed Oracle Financing contract. Once completed, Your renewal cannot be cancelled and Your payment is nonrefundable, except as provided in the agreement. Oracle will issue an invoice to You upon receipt of a purchase order or a form of payment acceptable to Oracle.

If You are U.S. federal government or public sector entity, Oracle will issue You an invoice quarterly in arrears after the services are performed.

Unless you are an U.S. federal government entity, Oracle's invoice includes applicable sales tax, GST, or VAT (collectively referred to as "tax"). If Douglas County Government is a tax exempt organization and is not an U.S. federal government entity, a copy of Douglas County Government's tax exemption certificate must be submitted with Douglas County Government's purchase order, credit card, or other acceptable form of payment.

Technical Support fees are invoiced Quarterly in Arrears. All fees payable to Oracle are due within 30 NET from date of invoice.

You agree to pay any sales, value-added or other similar taxes imposed by applicable law, except for taxes based on Oracle's income. If Douglas County Government is a tax exempt organization, a copy of Douglas County Government's tax exemption certificate must be submitted with Douglas County Government's purchase order, check, credit card or other acceptable form of payment.

Payment Details

Purchase Order

If You are submitting a purchase order for the payment of the renewal of the technical support services on this renewal order, the purchase order must be in a non-editable format (e.g., PDF) and include the following information:

- Support Service Number: P-JD-M04490-001--72
- Total Price: USD 134,653.08 (excluding applicable tax)
- Local Tax, if applicable

In issuing a purchase order, Douglas County Government agrees that the terms of this renewal order and the agreement supersede the terms in the purchase order or any other non-Oracle document, and no terms included in any such purchase order or other non-Oracle document shall apply to the technical support services ordered under this renewal order.

Please contact Oracle per the General Information section above to issue Your purchase order.

Credit Card

If You wish to use a credit card to pay for the renewal of the technical support services on this renewal order, please contact Oracle per the General Information section above. Please note that Oracle is unable to process credit card transactions of USD \$100,000 or greater or transactions that are not in USD.

PayPal

If You wish to use PayPal to pay for the renewal of the technical support services on this renewal order, please contact Oracle per the General Information section above. Please note that Oracle is unable to process PayPal transactions of USD \$100,000 or greater or transactions that are not in USD.

eCheck

If You wish to use eCheck to pay for the renewal of the technical support services on this renewal order, please contact Oracle per the General Information section above. Please note that Oracle is unable to process eCheck transactions that are not in USD.

Check

If You are submitting a check for the payment of the renewal of the technical support services on this renewal order, the check must include the following information:

- Support Service Number: P-JD-M04490-001--72
- Total Price: USD 134,653.08 (excluding applicable tax)
- Local Tax, if applicable

In issuing a check, Douglas County Government agrees that only the terms of this renewal order and the agreement shall apply to the technical support services ordered under this renewal order. No terms attached or submitted with the check shall apply.

Checks for technical support services ordered under this renewal order should be sent to:

AK, AZ, CA, HI, ID, NV, OR, UT, WA:

Oracle America, Inc
PO Box 884471
Los Angeles, CA 90088-4471

All Other States:

Oracle America, Inc
PO Box 203448
Dallas, TX 75320-3448