

Memorandum

DATE: SEPTEMBER 1, 2024
TO: DOUGLAS COUNTY ADVISORY BOARDS
FROM: AMY KNOPP, MANAGER OF RUETER-HESS RESERVOIR
CC: STEVE SHOULTZ, CPRE, ASSISTANT DIRECTOR OF PARKS, TRAILS & BUILDING GROUNDS
SUBJECT: RUETER-HESS RECREATION UPDATE FOR SEPTEMBER 2024

SUMMARY

This is the Rueter-Hess Recreation update for September 2024.

UPDATES

Bluegill Stocking

On Thursday, July 25th Rueter-Hess reservoir was stocked with 13,200 bluegills by Aqua Sierra Fisheries Consultants. These fish will supplement the current bluegill population in the reservoir. This is great news for the anglers at Rueter-Hess because not only are the fish a popular catch on their own, but they also represent an important food supply for the Walleye and Bass.



Girl Scouts Camp

Rueter-Hess Reservoir welcomed 21 Girl Scouts for a week-long camp starting on July 15th. This marks the fifth year that the reservoir has hosted the event. The camp focused on water recreation safety and training. Throughout the week, the scouts learned to use and navigate paddleboards, kayaks, canoes, sailboards, and sailboats under the guidance of trained instructors. The camp culminated in a pirate-themed fun day that featured activities such as walking the plank across canoes, canoe tug-of-war, and relay races.

Driving Training

On Thursday, August 8th, three Rueter-Hess rangers attended four hours of driving training and instruction with the Douglas County Sheriff's Office (DCSO). There were three separate courses set up to adequately navigate through utilizing a patrol vehicle supplied by DCSO. The courses varied from slow, highly technical maneuvering to high-speed accuracy and quick decision making. This training instilled confidence through safe driving and handling, and better understanding of the capabilities and parameters of a vehicle.



OPERATION AND MAINTENANCE UPDATES

- Mowing and Trimming parking lots, roadways, and trails
- Grading and repairing trails and parking lots
- Updating and creating onboarding documents for new hires
- Completed driving training with Sheriff’s Office
- Planning E-Bike patrol program

Calendar of Events		
Special Use		
All Summer Season	Avid4 Adventure Summer Season Day Camp	Reservoir
6/1/2024	Fransen Pittman Company 5K	Incline
6/1/2024	Colorado Gun Dog Association	Hess Road Access
6/8/2024	Women Inspiring Leadership	Incline
06/21/24 to 6/23/24	Amateur Radio Emergency Service	Hess Road Access
07/15/24 to 07/19/24	Girl Scouts of Colorado Camp Days	Reservoir
RAB /Partner Days		
6/14/2024	PWSD Bring Your Child to Work Day	Reservoir
7/20/2024	The City of Lone Tree Partner Day	Reservoir
7/24/2024	PWSD Family Day 3-6 pm	Reservoir
8/03/2024	The Town of Castle Rock Partner Day	Reservoir
8/17/2024	The Town of Parker Partner Day	Reservoir
8/24/2024	The City of Castle Pines Partner Day	Reservoir

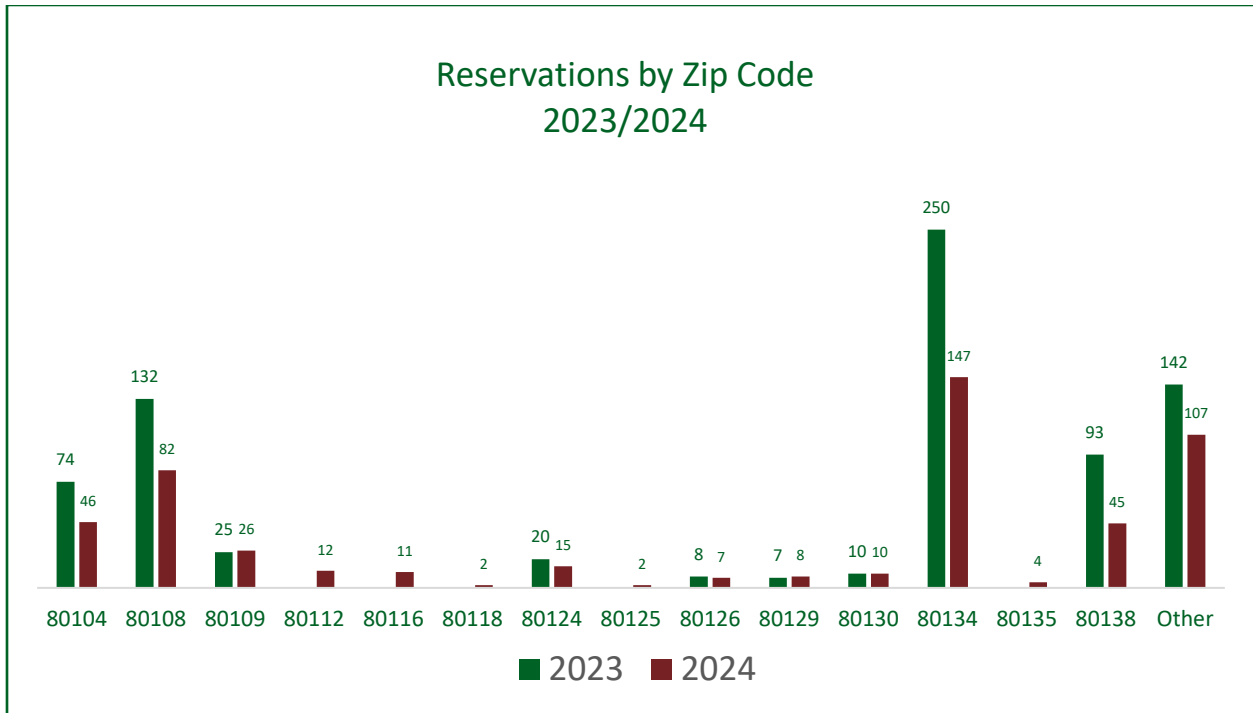
STATS

Visitation	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	2024 Total
Reservations Made	10	14	78	133	334	746	985	774	3074
Reservations Attended	7	7	51	109	263	648	807	590	2482
No Show Reservations	3	7	27	24	71	98	178	184	592
Number Of Visitors At Reservoir	15	17	112	182	678	1650	1810	1075	5539
Incline	3537	3106	5325	5879	6593	8110	7462	6029	46041
Coyote Run Loop	690	545	341	737	514	1565	803	626	5821
Newlin Gold Trail	10	17	71	72	70	147	147	97	631
Total Trails Visitors	4237	3668	5737	0	0	9822	8412	6752	38628
Total Visitors	4252	3685	5849	6870	7855	11472	10222	7827	58032
Vehicles Allowed In Because They Couldn't Make A Reservation (Failed Reservation)	0	0	0	2	0	3	6	7	18

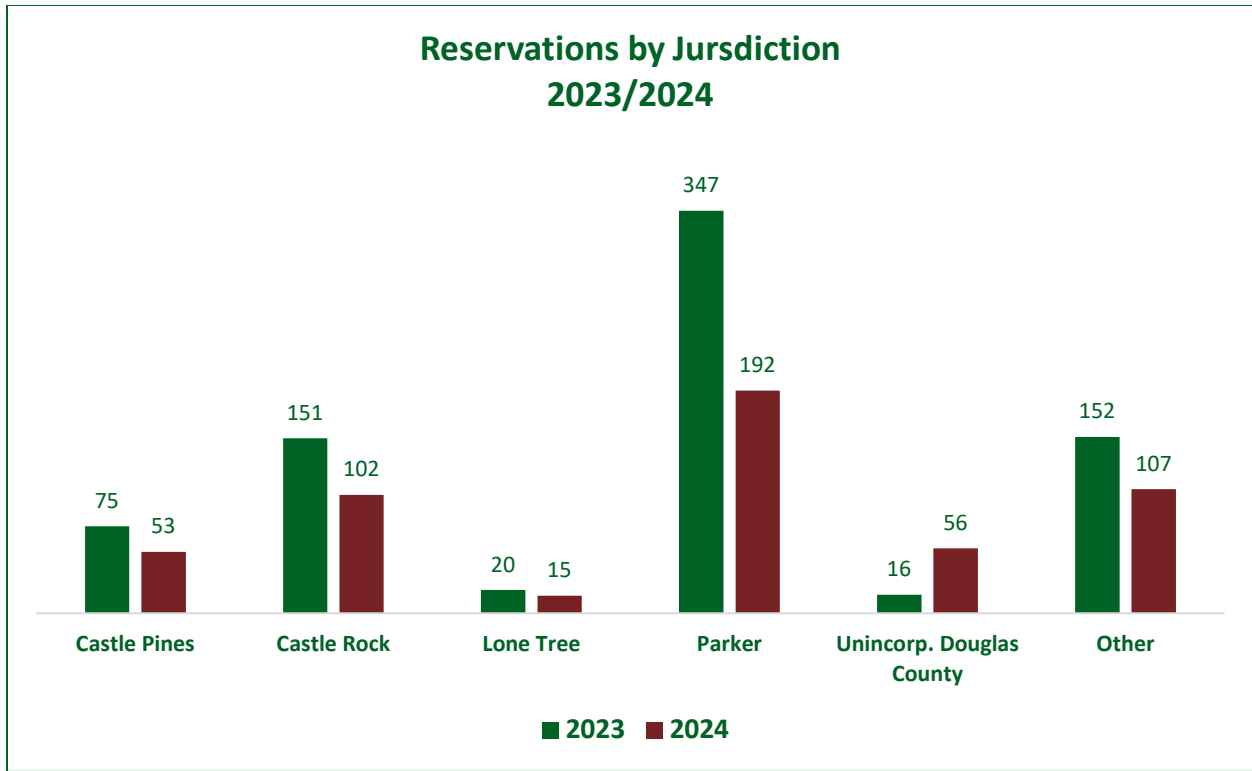
Reservation System Feedback	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	2024
Reservation Complaints	0	0	1	0	2	1	2	2	8
Vendor Reported Reservation Complaints	0	0	0	0	0	1	0	0	1
Complaints Via Email Or Phone	0	0	0	0	0	3	1	0	4
Total Complaints	0	0	1	0	2	5	3	2	13
Fishing	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	2024
Adult Anglers	1	0	58	110	159	219	138	125	858
Youth Anglers	0	0	13	14	69	101	63	74	360
Total Anglers	1	0	71	124	228	320	201	199	1218
Tackle Box Inspections	1	0	53	103	164	230	163	143	922
Fishing Checks	1	0	50	103	224	267	149	149	1009
Special Events	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	2024
Partner Days	0	0	0	0	0	0	1	3	4
Partner Days Attendance	0	0	0	0	0	0	148	380	528
Partner Programming Days	0	0	0	0	0	0	0	0	0
Partner Programming Days Attendance	0	0	0	0	0	0	0	0	0
Special Events/Use	0	0	0	1	1	26	26	13	67
Special Events/Use Attendance	0	0	0	18	14	1342	767	414	2555
Total Special Activities/Events	0	0	0	1	1	26	27	15	70
Total People Attending Special Events	0	0	0	18	14	1342	915	794	3083
Public Safety	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	2024
Water Assist (Just Needed Some Help)	0	0	0	0	2	23	0	14	41
Trail Assist	0	0	0	0	0	3	9	0	12
Number Of People Helped During Assists	0	0	0	0	2	26	14	14	58
Water Rescue (Dangerous Or Distressed Situation)	0	0	0	0	0	6	1	7	14
Trail Rescue	0	0	0	0	0	0	0	0	0
People Helped During Rescue	0	0	0	0	0	6	1	7	14
Overdue Groups	0	0	0	1	7	10	6	6	34
Number Of People Overdue	0	0	0	2	20	28	16	13	90
Number Of People Helped To Recreate Safely	0	0	0	0	2	32	15	21	72
EMS Requested	1	0	0	0	0	1	0	0	2
Number Of People Helped By EMS	2	0	0	0	0	1	0	0	3
Ranger Patrol (hours)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	2024
Foot Patrol	34.0	56.0	124.0	191.0	188.0	175.0	163.0	131.0	1078.0
Bike Patrol	0.0	0.0	2.0	6.0	18.0	10.0	4.0	5.0	58.0
Boat Patrol	0.0	0.0	0.0	31.0	49.0	115.0	127.0	107.0	459.0
Vehicle And ATV Patrol	41.0	57.0	69.0	124.0	159.0	99.0	88.0	91.0	751.0
Entrance Station	250.0	225.0	311.0	316.0	224.0	239.0	247.0	186.0	2055.0
Training	56.0	79.0	101.0	82.0	30.0	5.0	2.0	3.0	366.0
Admin At Highland Heritage Regional Park	427.0	355.0	177.0	59.0	57.0	17.0	87.0	9.0	1191.0
Holiday/Vacation/Sick	72.0	60.0	104.0	73.0	125.0	240.0	138.0	78.0	890.0
Total Hours	880.0	832.0	888.0	882.0	850.0	900.0	856.0	610.0	6848.0

Watercraft Inspections	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	2024
Paddleboard	0	0	0	35	199	719	797	537	2287
Canoe	0	0	0	1	16	11	8	6	42
Kayak	0	0	0	4	120	178	207	135	644
Windsurf	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	1	0	1
Total Watercraft Inspection	0	0	0	40	335	908	1013	678	2974
Paddleboard Cleaned	0	0	0	12	35	128	124	85	384
Canoe Cleaned	0	0	0	0	1	0	0	0	1
Kayak Cleaned	0	0	0	2	23	19	13	16	73
Windsurf Cleaned	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	0	0	0
Total Watercraft Cleaned - Allowed To Launch	0	0	0	14	59	147	137	101	458
Failed Paddleboard	0	0	0	0	1	0	0	1	2
Failed Canoe	0	0	0	0	0	0	0	0	0
Failed Kayak	0	0	0	0	2	0	1	0	3
Windsurf And Wing Surf	0	0	0	0	0	0	0	0	0
Other	0	0	0	0	0	0	1	0	1
Total Failed Inspections (Not Allowed To Launch)	0	0	0	0	3	0	2	1	6
Rules and Regulations	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	2024
PFD Violations	0	0	0	0	15	45	47	29	136
Swim/Wade	0	0	0	0	7	36	41	22	106
Dogs On Shore	0	0	0	0	2	2	1	3	8
Dogs In Water	0	0	0	0	1	0	0	0	1
Dogs Off Leash	1	4	7	4	2	1	0	1	20
Alcohol On Property	0	0	1	0	1	0	0	0	2
Undesignated Areas	6	4	12	0	21	35	53	12	143
Off Trail Use	0	0	4	5	5	1	0	3	18
Bait Violations	0	0	0	0	6	14	0	2	22
Hook Violations	1	0	2	0	3	15	2	5	28
Poles Violations	0	0	0	0	0	0	0	0	0
Fishing In Restricted Areas	0	0	0	20	10	5	4	3	42
Fishing License Violations	0	0	0	0	0	0	0	0	0
No Fishing Permit Violations	0	0	0	0	0	0	2	0	2
Total Rule Violations	8	8	26	29	73	154	150	80	528
Trail Maintenance (hours)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	2024
Trail	9.0	21.0	39.5	32.0	14.0	48.0	32.0	13.0	208.5
Establish New Trail	0.0	0.0	4.5	18.0	0.0	0.0	0.0	0.0	22.5
Fishing Access	0.0	0.0	0.0	0.0	3.0	0.0	1.0	0.0	4.0
Establish New Fishing Access	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Parks Tech's With Machinery	0.0	0.0	0.0	0.0	0.0	0.0	3.0	0.0	3.0
Total Trail Maintenance Hours	9.0	21.0	44.0	50.0	17.0	48.0	35.0	13.0	237.0

Comments & Questions	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	2024 Total
Allowed Activity	0	2	4	16	7	5	2	4	40
Biking	1	0	0	0	0	1	0	0	2
Boating	0	0	0	3	1	0	0	0	4
Camping	0	0	0	0	0	0	1	0	1
Fishing	4	5	11	13	0	1	2	1	37
General Questions	0	0	15	12	5	9	17	13	71
Hiking	0	0	0	7	0	0	0	0	7
Inspections	0	0	0	0	0	0	0	0	0
Passes	2	2	4	1	1	1	1	2	14
Refunds	0	0	0	0	3	10	17	7	37
Rentals	0	0	0	1	0	0	2	0	3
Reservations And Fees	1	2	9	13	10	22	4	12	73
Special Events	0	0	0	1	1	3	0	0	5
Trails	0	0	3	3	3	1	2	1	13
Grand Total	8	11	46	70	31	53	48	40	307



Rueter-Hess Usage by Zip Code	Number of Registrations	
	2023	2024
Zip Code		
80104	74	46
80108	132	82
80109	25	26
80112	-	12
80116	-	11
80118	-	2
80124	20	15
80125	-	2
80126	8	7
80129	7	8
80130	10	10
80134	250	147
80138	93	45
Other	142	107



Rueter-Hess Reservations by City			
City	2023	2024	Partner Day # of Reservations Attended
Castle Pines	75	53	TBD
Castle Rock	151	102	101
Lone Tree	20	15	59
Parker	179	332	69
Unincorporated Douglas County	16	56	
Other	152	107	